

**RAPID UPDATE**

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

## Rapid Update 695 Grecale – Steering wheel switch noise



DATE: DECEMBER 18 2023

Certain Maserati Grecale (M182) MY23 MY24 listed in MODISCS+ are involved in a Rapid Update which involves the verification of potential noise from the steering wheel mounted in the car due to interference from the plastic covering of the steering switch.

In some vehicles, Steering column assemblies may have been installed without the required gap between the steering wheel vs the "switch cover" (also referred to as the clamshell). This interference doesn't impact the force required to operate the steering wheel, nor does it affect or hinder its functionality in any manner. However, it results in a rustling noise that may be perceived as annoying. The procedure entails a verification check and potential replacement of the entire steering column.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

**Please read and review this bulletin first before ordering parts and/or starting the procedure.**

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

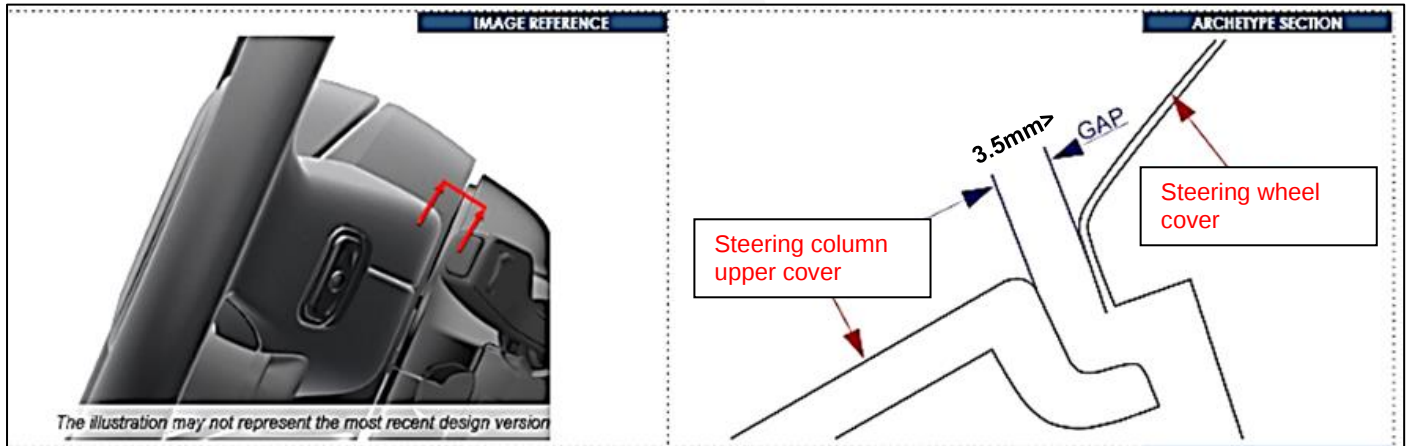
Maserati Americas  
Aftersales Dept.

# Technical Procedure



All images shown in this bulletin are for illustrative purposes only

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. First, **rotate the steering wheel lock to lock at least 5 times** completing the entire turn, both all the way to the right and to the left to check that there are no excessive sliding noises.
3. Inspect the gap clearance between the steering wheel cover and the column cover as illustrated in the photos below visually and using a measurement tool (e.g. Digital caliper).



## 4. INSPECTION RESULTS:

- **OK** ► gap is **greater than 3.5 mm**> the component is **OK**. No further action is needed. Release the vehicle.
- **NOT OK** ► gap is **less than 3.5 mm**< or even absent (see above photo). Replace the Complete Steering Column following the instructions in the workshop manual:
  - Section 05.00 – 1 (05.00.001 COMPLETE STEERING COLUMN - Removal-Refitting or Replacement)

## Spare Parts

Only if the check is negative is it necessary to replace the non-compliant component.

In case of KO, please order the following PNs:

| Description                 | Part number | QTY |
|-----------------------------|-------------|-----|
| COMPLETE STEERING COLUMN    | 670221036   | 1   |
| STEERING COLUMN SHAFT SCREW | 675001360   | 1   |

## Warranty Claim

Complete the warranty request as follows:

| Description                   | Code                |
|-------------------------------|---------------------|
| Rapid Update number           | 695                 |
| Warranty code                 | 23                  |
| Error code                    | 063                 |
| Component Code                | 5.00.001            |
| Operation Code                |                     |
| ▪ Check *                     | 5.00.001.A (0.20 h) |
| ▪ Complete column replacement | 5.00.001.0 (1.60 h) |

\* LOP can be added along with the "replacement" LOP one time per claim