

Technical Service Bulletin (TSB)
Radio Over The Air Update to T25.48 Software Version

REFERENCE:	TSB: 08-158-23 REV. A GROUP: 08 - Electrical	Date:	November 29, 2023	REVISION:	08-158-23
VEHICLES AFFECTED:	2022 (DT) Ram 1500 Pickup 2022 (DJ) RAM 2500 Pickup 2022 (D2) RAM 3500 Pickup 2022 (DD) RAM 3500 Cab Chassis 2022 (DF) RAM 3500 10K Lb. Cab Chassis 2022 (DP) RAM 4500/5500 Cab Chassis This bulletin applies to vehicles equipped with one of the following radios: - Uconnect 5 NAV W 8.4" Display (Sales Codes UBL and UEL). - Uconnect 5 NAV W 12.0" Display (Sales Codes UBQ and UEQ).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: - Unable to exit FamCam. - Electric vehicle pages inoperable. - Ambient Light Setting inoperable. - Radio reset (Rear view camera functions normally). - Voice Recognition (VR) inoperable. - Scheduled cabin cooling inoperable. - Unable to exit electric vehicle page. - Audio sources inoperable. - Wireless CarPlay® inoperable. - Setting preferences not saved on correct profile. - Audio loss.				
CAUSE:	Various software issues due to the current software version of the radio.				

This bulletin supersedes Technical Service Bulletin (TSB) 08-158-23, date of issue June 30, 2023, which should be removed from your files. All revisions are highlighted with **asterisks**** and include an updated Discussion section.**

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The radio software will be updated from S26.17 to T25.48.

NOTE: The National campaign for this FOTA update launched July 17, 2023.

DISCUSSION:

****The FOTA Campaign has been put on hold until further notice.****

POLICY:

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