

<b>REFERENCE:</b>	<b>TSB:</b> 08-251-23 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	November 22, 2023	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2021 - 2023 (WD) Dodge Durango</b> This bulletin applies to vehicles built on or before <b>December 12, 2022 (MDH 1212XX)</b> equipped with SRT Performance Pages (Sales Code JAV).	<b>MARKET APPLICABILITY:</b>			
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience:</b> Pitch and Roll are not displayed in the SRT Performance Pages <a href="#">Fig. 1</a> .				
<b>CAUSE:</b>	<b>Restore vehicle configuration needed.</b>				



**Fig. 1**

Pitch And Roll SRT Performance Pages Screen

**REPAIR SUMMARY:**

This bulletin involves using wiTECH to perform a Restore Vehicle Configuration.

## CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-02-HZ	Module, Body Control (BCM) - Restore Vehicle Configuration (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	CC	Customer Concern	

### The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

## SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

1. Using wiTECH, go to "Guided Diagnostics".
2. Perform a "Restore Vehicle Configuration". Follow all screen prompts.
3. Clear any DTCs that may have been set.

## POLICY:

Reimbursable within the provisions of the warranty.

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