

Technical Service Bulletin (TSB)
Radio USB Software Update to T25.48

REFERENCE:	TSB: 08-065-23 REV. C GROUP: 08 - Electrical	Date:	November 22, 2023	REVISION:	08-065-23 REV. B
VEHICLES AFFECTED:	2022 - 2023 (MP) Jeep Compass This bulletin applies to vehicles equipped with one of the following radios: <ul style="list-style-type: none">Uconnect 5 NAV W 10.1" Display (Sales Codes UBN, UEN or UFN).			MARKET APPLICABILITY: <div>☒ NA☐ MEA</div> <div>☐ SA☐ IAP</div> <div>☐ EE☐ CH</div>	
CUSTOMER SYMPTOM:	<p>The customer may describe one or more of the following:</p> <ul style="list-style-type: none">Voice Recognition (VR) inoperative.Phone browse seek inoperative.Profile screen crashes.Radio display inoperative (rear view camera still operable).Overlapping media icons.Keyboard not working properly in Arabic.Unable to add new widgets pages when set to Arabic language.Radio operation system notification shown.End call popup inoperative.Drop in volume levels.Phone Repetition in cluster inoperative.Black screen (rear view camera still operable).Media sources not displayed.Autoplay inoperative when device is connected via USB.Radio reset (rear view camera still operable).Navigation page blank.Incorrect "Vehicle in Motion" HMI message displayed.Text overlap with media source favorites.Keyboard remains on.Notification menu not displayed.Status bar blank.No audio from media source.Wireless Android Auto™ and CarPlay® inoperative.Phone contact name misaligned.Incorrect POI navigation routing.Media source text misaligned.Radio favorites inoperative.Vehicle menu not accessible with Ignition on.Screen turns off during "Assist Call" (rear view camera still operable).Phone call does not transfer at ignition off.SXMT radio inoperative.Radio off setting malfunctioning.Memory seat recall missing.Climate settings not matching hardkeys.				

	<ul style="list-style-type: none"> • Media sources will not change. • Two media sources highlighted. • WiFi Hotspot inoperative. • Unable to delete user profile. • Missing Uconnect phone contacts. • Uconnect phone inoperative.
CAUSE:	Radio software

This bulletin supersedes Technical Service Bulletin (TSB) 08-065-23 REV. B, date of issue August 30, 2023, which should be removed from your files. All revisions are highlighted with **asterisks**** and include an updated Discussion section.**

REPAIR SUMMARY:

This bulletin involves inspecting the software level and updating the software to T25.48.

DISCUSSION:

****This Service Action has been put on hold until further notice.****

POLICY:

Reimbursable within the provisions of the warranty.

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