

<b>REFERENCE:</b>	<b>TSB:</b> 08-210-23 REV. A <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	November 16, 2023	<b>REVISION:</b>	08-210-23						
<b>VEHICLES AFFECTED:</b>	<p><b>2022 - 2023 (RU) Chrysler Pacifica</b>  <b>This bulletin applies to vehicles built on or before April 04, 2023 (MDH 0404XX) equipped with:</b></p> <ul style="list-style-type: none"> <li>• Uconnect 5 Nav w/10.1" Display (Sales Code UBN).</li> <li>• Uconnect 5 Nav w/10.1" Display (Sales Code UEN).</li> <li>• Uconnect 5 w/10.1" Display (Sales Code UBG).</li> <li>• Uconnect 5 w/10.1" Display (Sales Code UEG).</li> <li>• Uconnect 5 w/10.1" Display (Sales Code UFG).</li> <li>• Uconnect 5 Nav w/10.1" Display (Sales Code UFN).</li> </ul>			<p><b>MARKET APPLICABILITY:</b></p> <table style="width: 100%; border: none;"> <tr> <td><input checked="" type="checkbox"/> NA</td> <td><input type="checkbox"/> MEA</td> </tr> <tr> <td><input type="checkbox"/> SA</td> <td><input type="checkbox"/> IAP</td> </tr> <tr> <td><input type="checkbox"/> EE</td> <td><input type="checkbox"/> CH</td> </tr> </table>		<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA	<input type="checkbox"/> SA	<input type="checkbox"/> IAP	<input type="checkbox"/> EE	<input type="checkbox"/> CH
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<b>CUSTOMER SYMPTOM:</b>	<p><b>The customer may describe one or more of the following:</b></p> <ul style="list-style-type: none"> <li>• Amplifier module sets Diagnostic Trouble Code (DTC) U0485 - Implausible Data Received Set.</li> <li>• Radio reset (<b>Rearview camera functions normally</b>).</li> <li>• Voice Recognition (VR) inoperable.</li> <li>• Wireless CarPlayT® inoperable.</li> <li>• Audio sources inoperable.</li> <li>• Display switches to Nav on VR prompt.</li> <li>• Vehicle Positioning (Lat/Long) inoperable.</li> <li>• Surround View Camera inoperable (<b>Rearview camera functions normally</b>).</li> <li>• Unable to exit FamCam.</li> <li>• Audio Repetition inoperable.</li> <li>• Electric vehicle pages inoperable.</li> <li>• Translated text is incorrect.</li> <li>• Profile avatar changes in Valet Mode.</li> <li>• Display does not return to idle mode after call.</li> <li>• Dynamic rear view camera guidelines inoperable (<b>Rearview camera functions normally</b>).</li> <li>• FOTA popup won't dismiss.</li> <li>• Ambient Lights Setting inoperable.</li> <li>• Call Status on after all ended Favorites available in valet mode.</li> <li>• SXMT® Favorites inoperable.</li> <li>• Tutorial App inoperable.</li> <li>• Audio Repetition stops during incoming calls.</li> <li>• Unable to connect second device.</li> <li>• Unable to exit Seat Comfort popup.</li> <li>• Call does not end on the Instrument Panel Cluster (IPC).</li> <li>• Seat Comfort graphic incorrect.</li> <li>• Headphone button for front passenger display inoperable.</li> <li>• Schedule update inoperable.</li> <li>• USB media source inoperable on front passenger display.</li> <li>• SXMT® inoperable.</li> <li>• Wireless Android Auto® inoperable.</li> <li>• Media sources duplicated.</li> </ul>										

- Audio unmuted at door close.
- Radio freeze (**Rearview camera functions normally**).
- Radio input lagging.
- Navigation active with no active route.
- Scheduled cabin cooling inoperable.
- Incorrect phone repetition displayed.
- Navigation routing inoperable.
- Unable to exit Electric Vehicle Pages.
- Comfort softkeys incorrect.
- Comfort graphic overlap.
- Unable to change audio sources.
- Audio sources unavailable after profile switch.
- No incoming call popup on Uconnect phone.
- FamCam image in black and white.
- SOS call status banner remains after call ended.
- Press and hold inoperable on comfort temperature slider.
- Setting preferences will not return to default.
- Display input lagging after CarPlayT® is connected.
- Changing to unselected audio source.
- Setting preferences not saved on correct profile.
- Translation error in Portuguese.
- Memory seats not saved on correct profile.
- Audio loss.
- Incorrect keyboard in Japanese.
- SXMT® channel art incorrect.
- Rear Seat Entertainment (RSE) audio overlap.
- European Media Source (DAB) available on North America vehicles.
- Black screen (**Rearview camera functions normally**).
- Unable to delete profile.
- Assist call inoperable.
- Unable to navigate menu with ongoing SOS call.

**CAUSE:**

**Radio software**

**This bulletin supersedes Technical Service Bulletin (TSB) 08-210-23, date of issue August 31, 2023, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include an updated Discussion section.**

**REPAIR SUMMARY:**

This bulletin involves inspecting the software level and updating the software to T25.50.

**DISCUSSION:**

**\*\*This service action has been put on hold until further notice.\*\***

**POLICY:**

Reimbursable within the provisions of the warranty.

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