

Drag Tires – 2023 MY Challenger Demon 170

Due to the design construction of the rear Mickey Thompson ET Street R drag tires, for the 2023 model year Challenger Demon 170, some tire imbalance during typical street/highway driving is

to be expected and is considered normal. The rear tire Wheel Balance LOP(s) will be restricted, for the Demon specific sales code (TCR) and will have no FCA US LLC warranty coverage.

Power Side Steps – Reverse/ Stop in Motion/ Do Not Deploy or Stow – 2022-2024 Wagoneer/Grand Wagoneer (WS)

When an issue is identified with Power Side Steps on WS vehicles, where the side step does not properly deploy or stow, DO NOT replace the Power Side Step Motor or Hinge Assembly. First

clean and lubricate the side step hinges in accordance with **Star Online Case Number S2223000044 Rev. A**; then reevaluate the side step(s).

Mopar/ Free2 MoveCharge Chargers – Warranty Coverage Clarification

The Mopar/Free2MoveCharge Chargers provided by Free2Move eSolutions have their own separate warranty and installation process. They will have no FCA US LLC warranty coverage for Labor or Parts. Any warranty related issues will be handled through the Free2Move eSolutions help desk. You may send a message to email address supportf2m@f2m-esolutions.com or call 1-833-32-CHARGE (1-

833-322-4274). The help desk is available Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time.

You may also contact the Essential Tool help desk at 1-855-298-2687, if the unit was sent to you as a special tool.

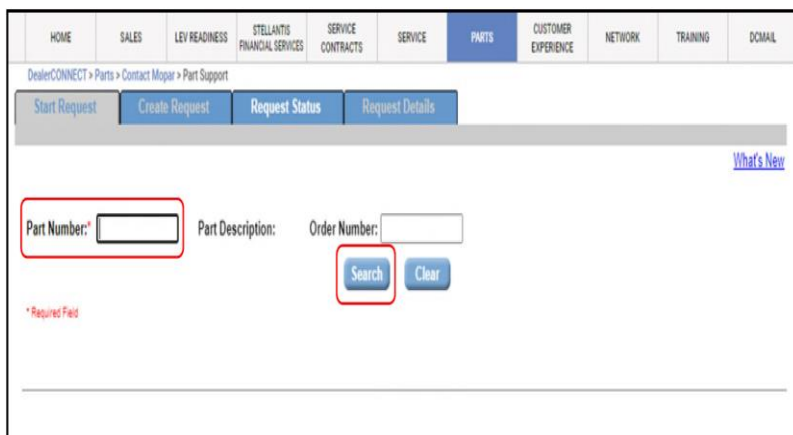
See Warranty Bulletin ID-23-24 for more details.

Requesting a VOR for Non-IMMO Parts

When requesting a VOR for non-IMMO parts, follow the path: *DealerCONNECT> Parts> Contact Mopar> Part Support.*

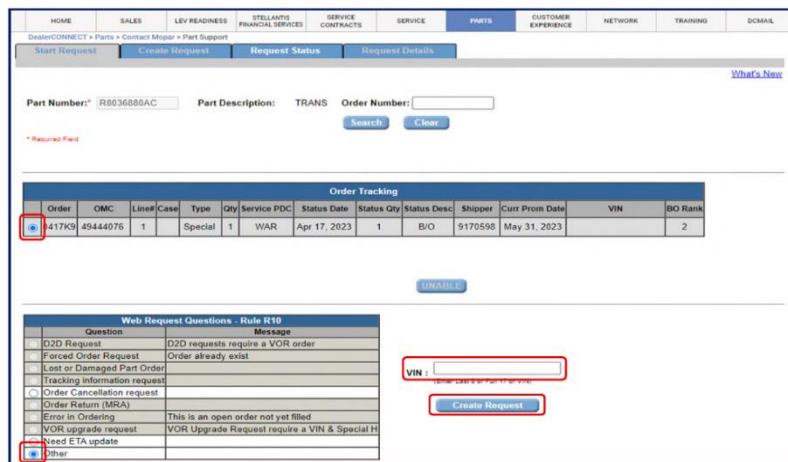
Start the request:

- Enter the part number
- Select "Search" to bring up your orders



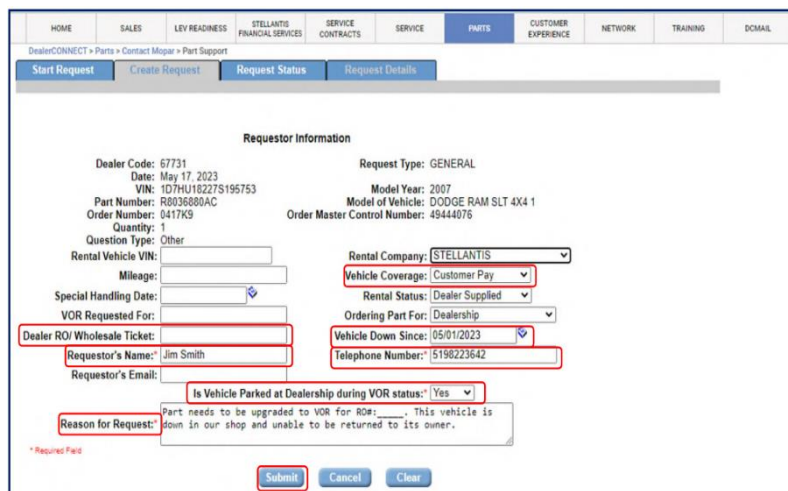
Select the Request Type:

- Once your intended order is displayed, click the radio button to select it.
- You will want to choose "Other" as the Web Request Questions
- Provide the VIN for the Vehicle Down
- Hit "Create Request"



Providing Data:

- Fill in all the highlighted sections
- In the Reason for Request box, please supply "Part needs to be upgraded to VOR for RO#:_____. This vehicle is down in our shop and unable to be returned to its owner".
- Press Submit



Bed Divider Lock Cylinder Elimination – MY 2022 DT

Since 2022 model year, DT vehicles have not had and will no longer have the following part numbers for **Bed Divider Lock Cylinder** as part of their equipment: **68312242AE** and **68438041AA**

The above part numbers have no other part number that replaced them. The elimination of the Bed Divider Lock Cylinder was implemented since 08/23/22 triggered by a Complexity Reduction Request from the program team.

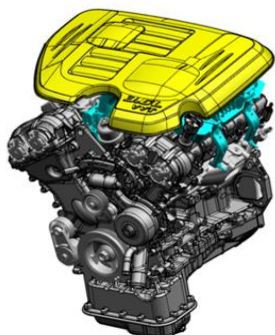


Engine Cover Removal on 3.6L Engines – MY 2023 – 2024 LA/ LD/ LX

The 2023 – 2024 model year LA, LD and LX vehicles equipped with 3.6L engines, are no longer equipped from the factory with an engine cover. Engine covers were removed from **ALL** LA, LD and LX – 3.6L trim levels since the implementation on 05/25/23.

Engine cover installation is not reimbursable on a shortage and error claim, and will be charged back if submitted, after this notice.

WITH ENGINE COVER



WITHOUT ENGINE COVER

