



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Rear Park Assist Warning Chime When Nothing is Behind the Vehicle

Customer Complaint/Technician Observation: The owner complains of a rear park assist warning chime when backing up and no object behind the vehicle. The technician does not find any Diagnostic Trouble Codes setting. The condition may or may not be able to be duplicated.

Discussion: Inspect the spare tire mounting, loosen, and rotate the tire to ensure flush secure mounting and ensure any spare tire covers fit the spare tire correctly. Review the tire size to ensure it matches the factory OEM tire size, some larger tire sizes may contribute to false detection. If the condition can be duplicated, remove the spare tire and cover if equipped, and test the operation. Do not replace any parts for this concern, replacement parts will perform the same.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found