



STAR ONLINE PUBLICATION



Case Number: S2308000150

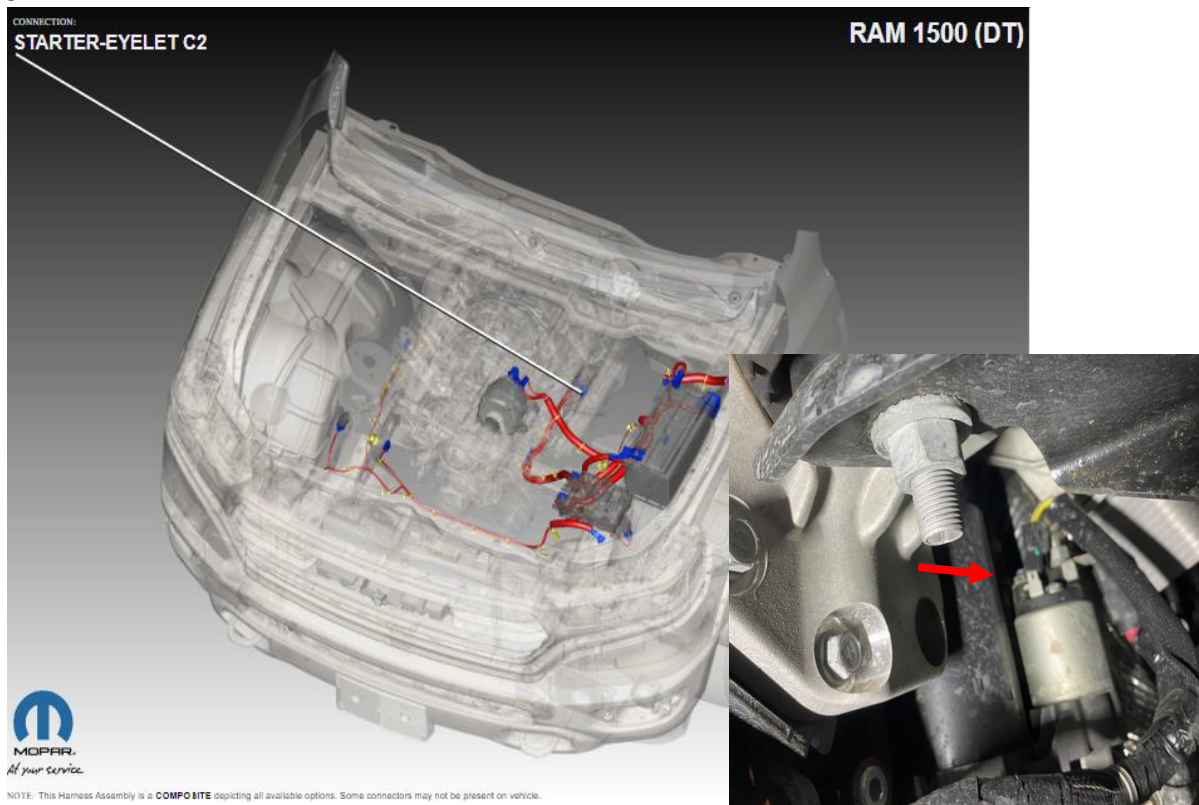
Release Date: November 2023

Symptom/Vehicle Issue: No Start, No Crank

Customer Complaint/Technician Observation: The owner complains that the vehicle does not start or crank intermittently. The technician observed Diagnostic Trouble Code (DTC) P0615 Starter Control Circuit Open setting in the Powertrain Control Module (PCM).

Repair Procedure: Inspect C2 connector D6637B at the starter, confirm the connection is clean and tight. Test the operation, no parts needed.

Example 3.6, 5.7



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.