



## STAR ONLINE PUBLICATION



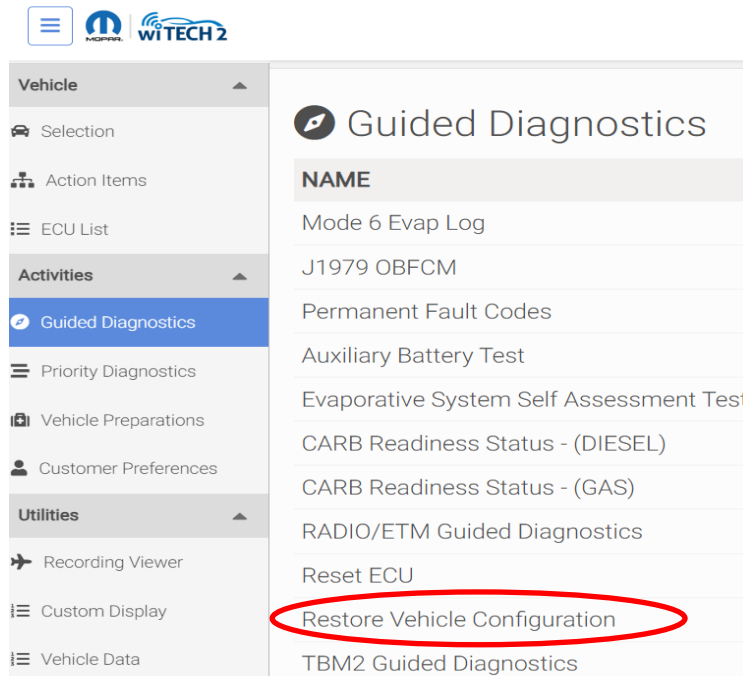
**Case Number:** S2308000128 Rev. A

**Release Date:** November 2023

**Symptom/Vehicle Issue:** Day Night Mode Illumination on the Instrument Panel Cluster (IPC) and/or Radio Switches Frequently Under Low Lighting Conditions

**Customer Complaint/Technician Observation:** The customer may complain after a recent service repair which included recall 88A that their instrument panel and/or radio backlighting has become more sensitive to light changes and may switch between night and day mode while driving.

**Discussion:** For vehicles which experience a day night mode light sensitivity condition, see the updated recall instructions for 88A and perform the wiTECH "Restore Vehicle Configuration" routine from the Guided Diagnostics tab and confirm the operation. The updates will sync any previous service configurations to resolve the concern. Do not replace any parts for this concern, parts are not required to resolve this condition.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**