



## STAR ONLINE PUBLICATION



**Case Number:** S2308000143

**Release Date:** November 2023

**Symptom/Vehicle Issue:** After a Service Repair the ORC is Setting Diagnostic Trouble Code (DTC) B223B-00 Vehicle Configuration Mismatch

**Technician Observation:** The technician found after performing the restore vehicle configuration function, the ORC sets DTC U1700-87 Vehicle Configuration Mismatch.

**Discussion:** Some 2023 Pacifica Vehicles with sales code XZZ (Mid Model Year Vehicle Tracking) may inadvertently trigger DTC U1700-87 in the ORC after a service procedure was performed that included a vehicle configuration update. If the DTC sets after this service action, remove the XZZ sales code and perform the restore vehicle configuration procedure a second time. Test the operation to complete.

XZZS	MID MODEL YEAR VEHICLE TRACKING
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This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**