



STAR ONLINE PUBLICATION



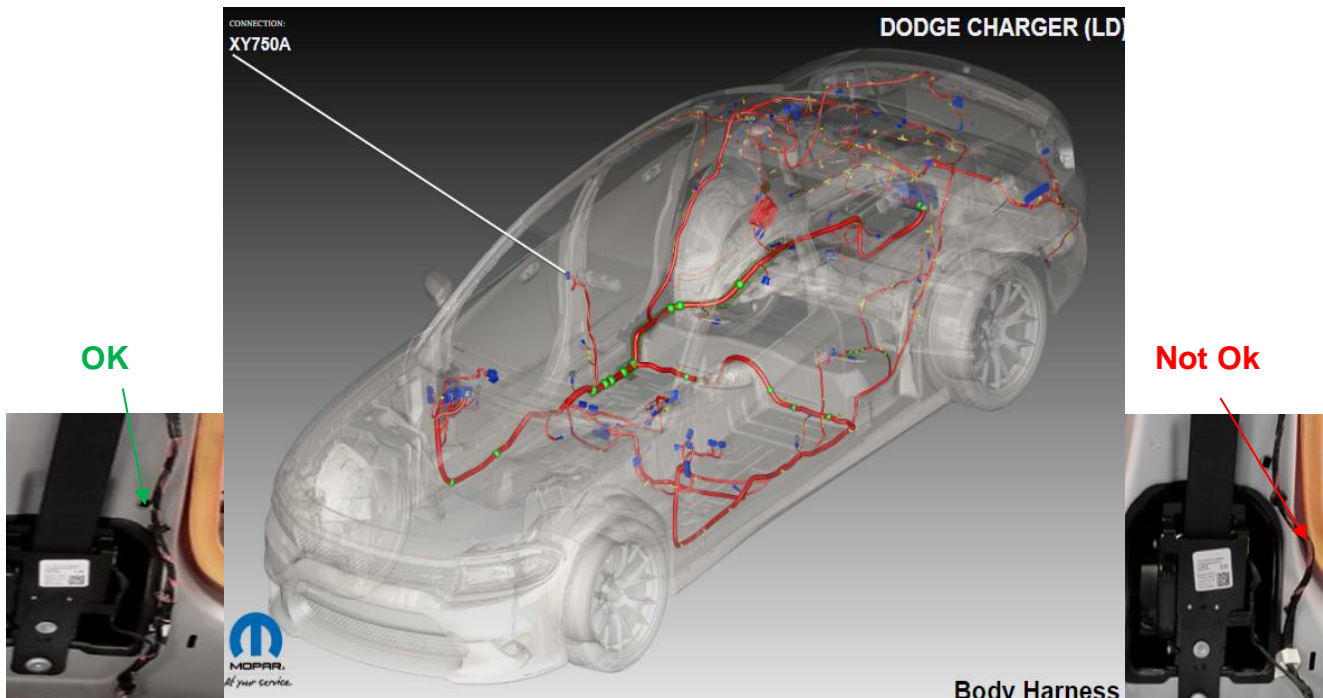
Case Number: S2308000146

Release Date: November 2023

Symptom/Vehicle Issue: Power Door Locks Passenger Rear Door Inoperative or Door Ajar Lamp on Passenger Rear Door

Customer Complaint/Technician Observation: The customer complains rear passenger door locks do not operate and/or the cluster displays an intermittent door ajar lamp on. Technician observed Diagnostic Trouble Codes (DTCs) B182C All Door Control Circuit, B1830 All Doors Unlock Circuit.

Repair Procedure: Inspect the B-Pillar harness for proper routing at the lower B-Pillar. Repair any harness damage using Service Library (SL) harness repair guidelines. Re-position the harness to isolate the harness from any further pinching damage.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.