



STAR ONLINE PUBLICATION



Case Number: S2308000142

Release Date: November 2023

Symptom/Vehicle Issue: The Instrument Panel Cluster (IPC) Sets U1700-87 Body Computer Module Missing Message Erroneously

Technician Observation: The technician when servicing this vehicle will find Diagnostic Trouble Code (DTC) U1700-87 is setting in the IPC as "Active" when the vehicle is turned "OFF" and before the BCM goes to sleep mode.

Discussion: If the DTC is showing within the IPC as stored when the vehicle is then turned "ON", do not replace any parts, or perform any further service actions. The DTC has no impact on the vehicle's performance or its features. The field will be notified when further service updates become available, within the 1st quarter 2024.

NON MIL DTC

IPC_FGA	U1700-87	Body Computer Module (BCM) - Missing message	No	stored	
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This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.