

## STAR ONLINE PUBLICATION















Case Number: S2325000008

**Release Date: November 2023** 

**Symptom/Vehicle Issue**: Mil-On/Check Engine Lamp-On with ANY DTCs. Freeze frame data from the powertrain control module (PCM).

**Discussion**: For gasoline engine applications using a Bosch PCM, please record Wi-Tech Mode 2 freeze frame data before clearing any DTCs.

The Mode 2 data can be located in Wi-Tech under PCM>Misc. menu>J1979>Mode 2 Data.

In the event STAR Center assistance is needed, be sure to attach any Mode 2 freeze frame data to the case request as you would vehicle scan report data.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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