

## STAR ONLINE PUBLICATION















Case Number: \$2308000138

Release Date: November 2023

**Symptom/Vehicle Issue:** One or More of the Modules in the Vehicle Are Setting U0140-00 Loss of Communication with the Body Control Module Fault

**Technician Observation:** The technician observed the above Diagnostic Trouble Codes (DTC) U0140-00 setting in multiple modules.

**Discussion:** Use the available BUS wiring diagrams within Service Library (SL) to trace the involved BUS harness circuits for the module that has set the DTC against the Body Control Module (BCM). Inspect the component and STAR connectors visually for any signs of loose, spread or pushed-out terminals for the involved BUS circuits.

For modules that have set the above DTCs as stored code, perform a wiggle test on the involved harness and or connectors at the component and or STAR connectors to duplicate the condition. Secure and or repair any suspect connection or wiring issues before a BCM replacement.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC Version 4.5 07/21/2022