



## STAR ONLINE PUBLICATION



**Case Number:** S238A000053

**Release Date:** November 2023

**Symptom/Vehicle Issue:** Subwoofer Buzz, Rattle, Noisy Or Loose

**Customer Complaint/Technician Observation:** Customer may notice a buzz, rattle, or noise from rear area of vehicle.

**Discussion:** The technician may find the Subwoofer upper attachment tab either broken or weld stud has broken off the metal frame. This issue caused by over torquing of the fastener. Replace the Subwoofer for these failures.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**