



Technical Journal Title <b>Poor radio reception and sound (FM)</b>		Ref. No. <b>TJ 36147.1.1</b>	
Issuer (Dept.) <b>Technical Service</b>		Issue Date <b>11/1/23</b>	Status Date <b>11/9/23</b>
Car Market <b>United States and Canada</b>	Partner <b>3 US 7510 Volvo Car USA</b>	Function Group <b>3911</b>	
Function Description <b>Radio equipment, production</b>		Page <b>Page 1 of 2</b>	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

**DESCRIPTION:**

If radio (FM) changes channels/frequency or has intermittent poor reception then see advice under SERVICE.

**CSC** Customer Symptom Codes

Code	Description
FC	Audio other/Other audio problems
7W	Radio/Interference/FM and DAB
DP	Radio/Does not work
FE	Radio/Setting frequency (station or pre-set) does not work
HQ	Radio/Poor reception/FM and DAB
LD	Radio/Poor reception/AM frequency
39	Sounds and speakers/Warning and notification sounds not audible
FW	Speakers/Crackly sound

**DTC** Diagnostic Trouble Codes

**Vehicle Type**

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
235							2022-9999		0175000-0999999	202122-999952
236							2022-9999		0144000-0999999	202122-999952
238							2022-9999		0245000-0999999	202122-999952
246							2022-9999		0899000-0999999	202122-999952
536	ED	E400V6					2021-9999		0000001-0999999	202037-999952
539							2022-9999		0000001-9999999	202139-999952

**SERVICE:**

Do not fault trace or replace any parts due to the symptom described above.

\*Improved IHU software was released 22w13d1 for VIDA and for OTA from 22w14

IHU = Infotainment Head Unit

**Warranty claim info:**

*No warranty claim accepted for a job described in this TJ.*

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3911.