

# WARRANTY BULLETIN



**TO:** Dealer Principal, Service Manager,  
Service Advisor and Warranty Claims  
Administrator

**NO:** D-23-19

**DATE:** September 20, 2023

**SUBJECT:** Drop Top Customs  
Modifications - 2022 and 2023 Dodge  
Challenger Convertible Component/ LOP  
Restrictions

**FOR:** All U.S. Dealers  
All U.S. Business Centers

## PURPOSE:

When servicing 2022 and 2023 Dodge Challenger Convertible vehicles, the below Labor Operations will have **no FCA US LLC warranty coverage**. Contact Drop Top Customs at the website listed below for warranty reimbursement.

## TIMING:

Effective Immediately

## ACTION:

The below components will have the LOPs restricted and will have **no FCA US LLC warranty coverage**:

- Side Curtain Airbags  
LOPs 23-20-29-10 (Right), 23-20-29-11 (Left)
- Sunglass Holder  
LOP 23-14-14-01
- Rear Seatbelts  
LOPs 23-13-03-06 (Right), 23-13-03-07 (Left), 23-13-04-14 (Center)
- Drivers Side Lower Dash Panel  
LOP 23-11-20-03
- Rear Spoiler  
LOP 23-02-06-01
- A-Post/Window Trim  
LOPs 23-20-16-02 (Right), 23-20-16-03 (Left)





- Rear Interior Quarter Panel  
LOPs 23-85-55-02 (Right), 23-85-55-03 (Left)
- Rear Defrost Wires  
LOP 08-90-75-13
- XM Antenna  
LOP 08-99-19-02
- Vent Tube for driver's side fuel fill  
LOP 14-60-16-01
- Fuel Vapor Canister  
LOP 25-01-15-01
- Headliner  
LOP 23-20-45-16
- Rear Quarter Glass  
LOPs 23-30-30-04 (Right), 23-30-30-05 (Left)
- Paint area around the Windshield (A-Posts and vehicle header)  
LOPs 23-70-10-02 (Right), 23-70-10-03 (Left)
- Rear Speakers  
LOPs 08-60-70-08 (Right), 08-60-70-09 (Left)
- Rear Glass  
LOP 23-30-34-10

These components were installed by Drop Top Customs and do not have a LOP:

- Top Material
- Rear Window Curtain
- All Metal Top Structure
- Hydraulic Cylinders
- Hydraulic Motor and Hoses
- Rear Quarter Window Regulators
- Top Switch
- Rear Quarter Window Switch
- Understructure
- Front Strut Bars
- Wiring from Droptop Breaker to Window Switch and Top Switch

Warranty questions may be answered by going to [www.droptopchallenger.com](http://www.droptopchallenger.com) and selecting the "Service" button. This gives a step-by-step guide on how to submit a Warranty or Service claim and defines the warranty period.





In addition, the Drop Top Customs' Owner's Manual is located on this website with information about Maintenance Tips, Troubleshooting, Safety Precautions, Safety Disclaimers, Top Operating Instructions, and Service Procedures.

Warranty repairs may be handled at the dealership in coordination with Drop Top Customs or at an independent repair facility.

### **ADDITIONAL INFORMATION:**

As per your dealer agreement, if a dealer sells any FCA US vehicle which has been modified after leaving the possession, custody or control of FCA US, the dealer **MUST** disclose in writing on the bill of sale and purchase order or invoice that this part, accessory, equipment, or modification is not supplied or approved by FCA US and is not included in warranties furnished by FCA US. (Sale of vehicles from conversion companies)

**Please ensure all affected dealership personnel are aware of this bulletin.**

## **WARRANTY OPERATIONS**

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

