



STAR ONLINE PUBLICATION



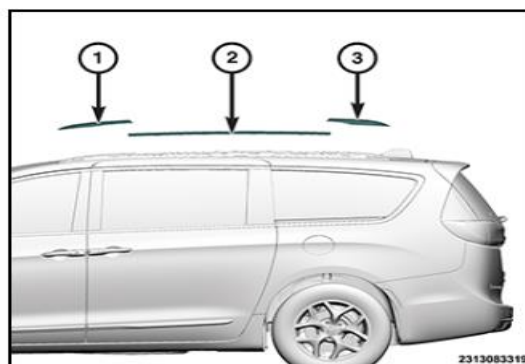
Case Number: S2223000058 Rev.A

Release Date: September 2023

Symptom/Vehicle Issue: Water Leak At Upper D-pillar Or Liftgate Area

Customer Complaint/Technician Observation: Drips of water from either of the upper D-posts or pillars at the rear of the vehicle. Headliner may have wetness. Water observed at load floor.

Discussion: Remove roof rack cover at D-post and inspect for pin holes at roof seam (water path). Refer to Service Library 23 - Body / Exterior / RACK, Luggage / Removal and Installation REMOVAL AND INSTALLATION. To release the end cap use a fiber trim stick such as C-4755 or similar. If any pin holes or voids are found in the sealer use clear seam sealer such as Kent Products High-Tech clear seam sealer p10200 or equivalent. Follow the products application and cure directions. Install the rail cap. Verify leak is no longer present by performing a water leak test.



Rear luggage rack rail cover item #3

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.