



STAR ONLINE PUBLICATION



Case Number: S2323000070

Release Date: September 2023

Symptom/Vehicle Issue: Headliner Fabric Peeling From Backing Board. Fabric Is Loose.

Customer Complaint/Technician Observation: If a headliner exhibits fabric separation from the backing board see the below repair information.

Discussion: Small areas of the headliner such as edges or around openings can be repaired without replacement of the entire headliner. A specialized hot glue stick is required. Application can be performed with a standard craft hot glue gun. Peel back the area to expose the backing board. Only loosen what is needed to apply the adhesive. Do not stretch the fabric material. Wear personal protective equipment (PPE) such as gloves, eyewear, and clothing. Hot glue can cause injury and burns. Apply the hot glue adhesive to the board. Carefully and gently press the fabric to the headliner board. Hold in place until bonded.

Material required:

Polyamide glue stick. Item # HM6239-F10 (6239 1/2 x 10 polyamide adhesive). Obtain from a local source or Ellsworth Adhesives, W129 N10825 Washington Drive, Germantown WI 53022. 800-888-0698.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.