



TECHNICAL SERVICE BULLETIN
Rattle Coming From The Front Seats - Built On Or Before 30-Aug-2020

23-2433
 22 December 2023

Model:

Ford 2015-2020 Mustang	Built on or before 30-Aug-2023
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Issue: Some 2015-2020 Mustang vehicles built on or before 30-Aug-2020 may exhibit a rattle like noise coming from the front seat. This may be due to the mating surface between the seat frame and floor pans. To correct this condition, follow the Service Procedure to clean the mating surface.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2015-2020 Mustang
- Built on or before 30-Aug-2020
- Rattle from the front seats (refer to sound clip in Service Procedure)

Parts

Quantity	Description	Note
As Needed	Alcohol Wipe (Or Equivalent)	Obtain Locally

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

As Needed indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2020 Mustang: Wipe The Seat Frame And Floor Pan Mating Surfaces Includes Time To Remove And Install Both Front Seats (Do Not Use With Any Other Labor Operations)	232433A	1.0 Hrs.

Repair/Claim Coding

Causal Part:	6311135
Condition Code:	01

Service Procedure

Example of seat rattle noise can be found at:

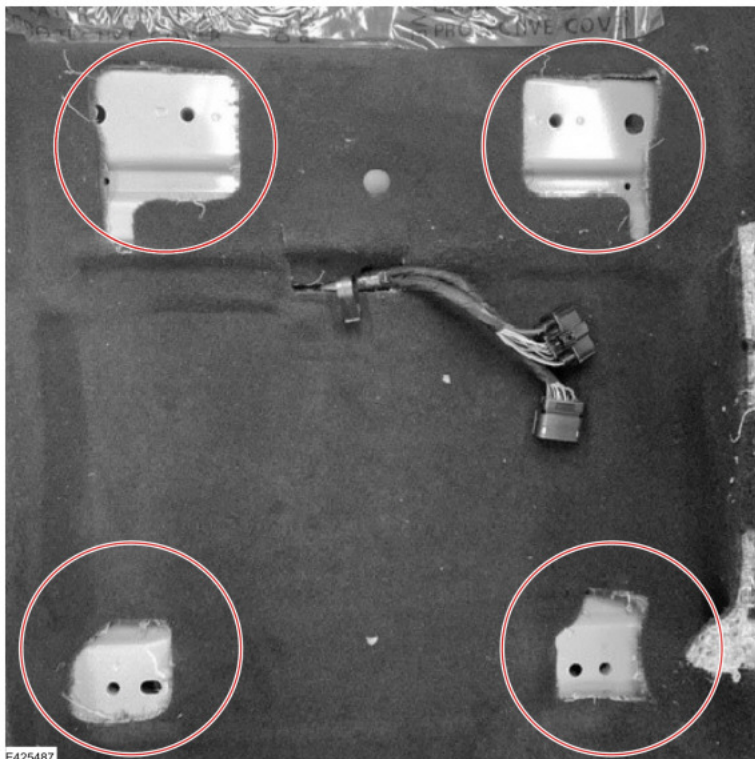
Seat Rattle Noise Example



1. Remove the seat assemblies. Refer to Workshop Manual (WSM) Section 501-10A Front Seats > Removal and Installation > Front Seat.

2. Wipe the seat frame and floor pan mating surfaces as shown in Figure 1 with alcohol wipes (or equivalent). (Figure 1)

Figure 1



3. Reassemble the vehicle.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.