



TECHNICAL SERVICE BULLETIN

Squeak Or Rattle Noise From The Center Display Screen

23-2395

04 December
2023

Model:

Lincoln 2023 Corsair

Issue: Some 2023 Corsair vehicles may exhibit a squeak or rattle noise from the center display screen. This may be due to improperly installed or missing center display screen grommets, causing contact between the center display screen and the instrument panel ambient light bar. To correct the condition, follow the Service Procedure to inspect and replace the center display screen grommets with flock tape.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2023 Corsair
- Squeak or rattle noise from the center display screen

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2023 Corsair: Inspect And Replace The Center Display Grommets Includes Time To Measure, Cut And Install Flock Tape (Do Not Use With Any Other Labor Operations)	232395A	0.3 Hrs.

Repair/Claim Coding

Causal Part:	7804338
Condition Code:	01

Service Procedure

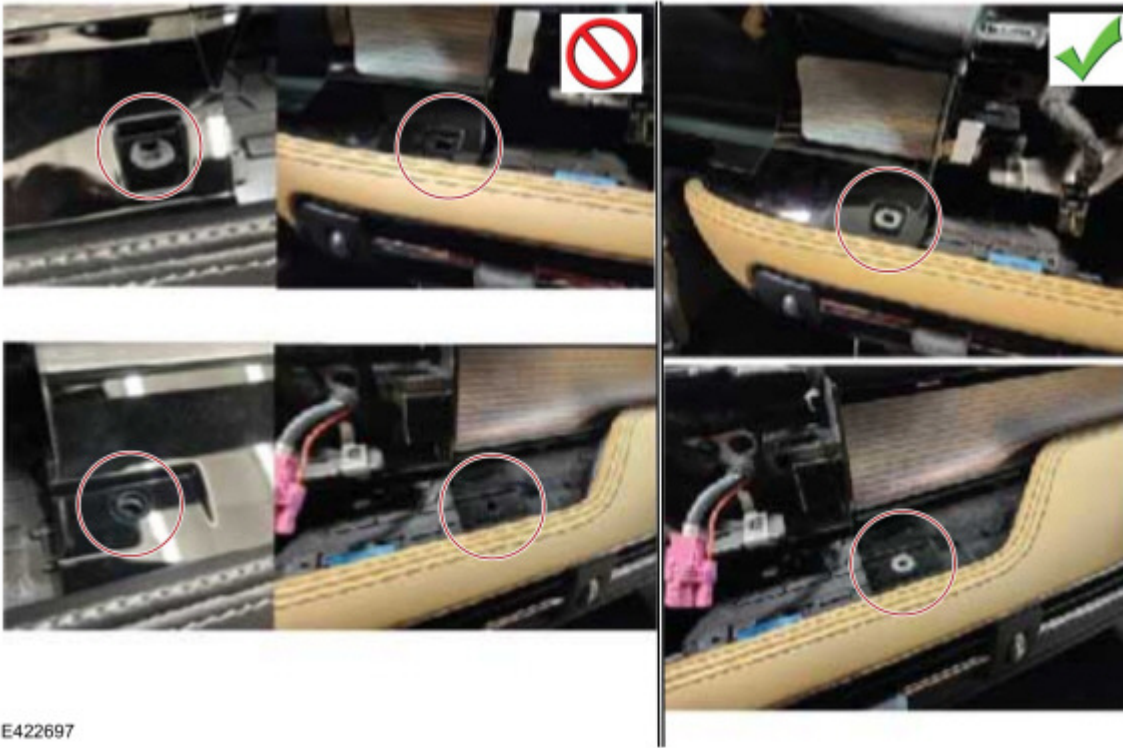
1. Remove the center display screen. Refer to the Workshop Manual (WSM), Section 415-00 > Information and Entertainment System - General Information - Vehicles With: SYNC 4 > Removal and Installation.

NOTE: Do not remove the right center registers, it is not required.

NOTE: The center display screen may need to be tilted up towards the rear of the vehicle and the lower section of the display slid towards the front of the vehicle to allow the retaining tabs of the trim to separate from the center display screen.

2. Inspect the grommets in the instrument panel that the center display screen dowels insert into. Are one or both of the grommets in the instrument panel damaged or missing? (Figure 1).

Figure 1

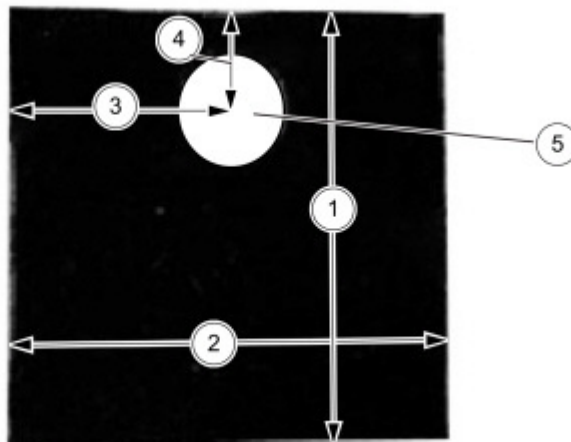


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- (1). Yes - if one grommet is damaged or missing, remove both or the remaining grommet. Proceed to Step 3.
- (2). No - proceed to Step 4.

3. Cut 2 pieces of flock tape to the following dimensions: 30mm long x 30mm wide and create 7mm diameter hole as indicated in Figure 2.

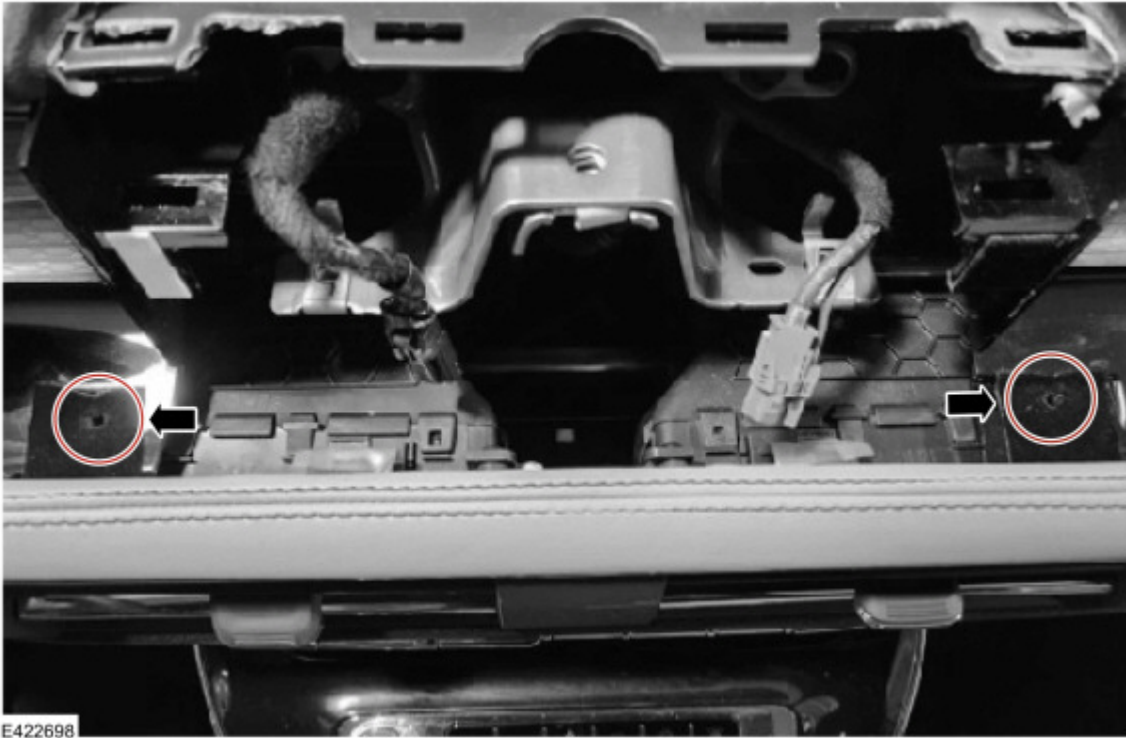
Figure 2



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- (1). Position the 2 pieces of flock tape in the grommet locations. (Figure 3)

Figure 3



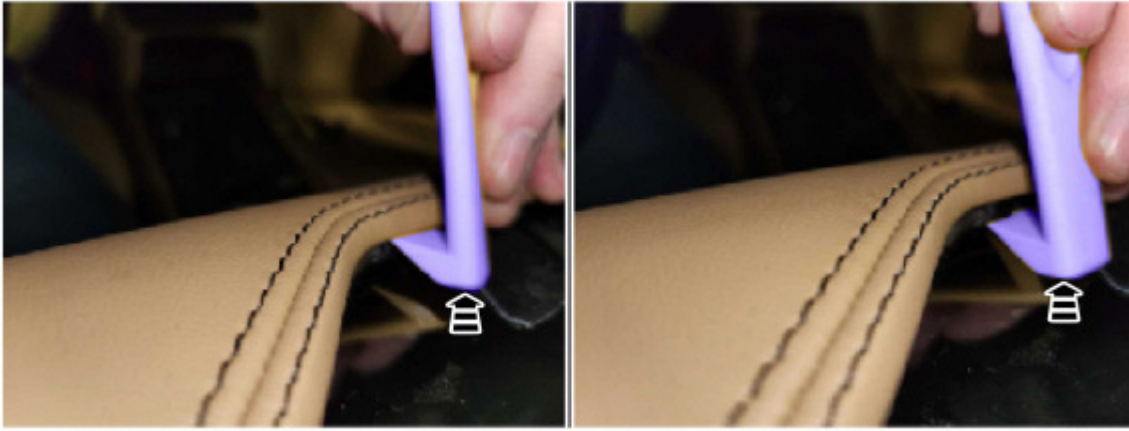
4. Cut 1 piece of flock tape 9mm long and 6mm wide. Wrap the flock tape 1 mm on the end of the light bar.
(1). Position 1 piece of flock tape on the end of the light bar as indicated in Figure 4.

Figure 4



NOTE: A plastic trim tool can be used to fit the tape and carefully tuck it underneath the leather trim panel. (Figure 5)

Figure 5



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5. To assemble the vehicle, reverse the removal procedure.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.