

<b>Subject:</b>  COLOR DISCREPANCIES IN 360° VIEW MONITOR IMAGE	<b>Service Alert No.:</b> SA-079/23
	<b>Last Issued :</b> 12/01/2023

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

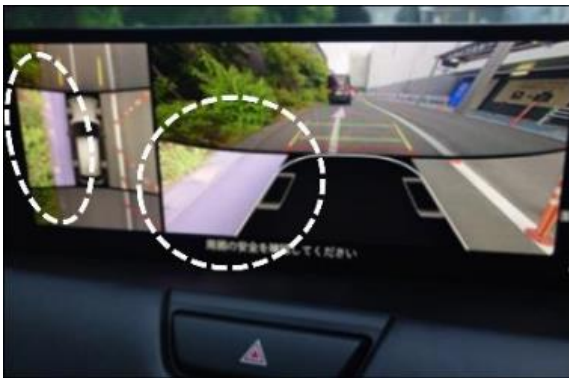
2020-2024 Mazda3  
2020-2024 CX-5  
2020-2024 CX-30  
2023-2024 CX-50  
2022-2024 MX-30  
2024 CX-90

### DESCRIPTION

Some customers may complain about color discrepancies (brightness differences) of the image displayed on the screen when using the 360° view monitor. As this phenomenon is not a system failure, **do not make any repairs or replace any parts.**

#### Explain the cause of this occurrence to the customer as follows:

The 360° view monitor is a system that provides a complete picture of the vehicle surroundings by combining the pictures captured by 4 separate cameras. These cameras are installed in the front, rear, right and left sides of the vehicle. Each camera has a color adjustment function (white balance) that operates independently from each other, which can result in color discrepancy when the combined picture is displayed on the screen. This is especially true when one of the cameras captures more green objects than the remaining cameras.



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