



TEAM TIP

Release Date: December 06, 2023

SLI

Communication #: T-23-12-01

Model Year(s): 2020-2024

— Confidential and Proprietary —

VERSION: R01 (December 06, 2023)

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: AUDIO SYSTEM UPDATES

PURPOSE

This Team Tip is designed to bring awareness to audio system changes starting in Model Year 2024 with RIDE COMMAND 7" Display software November 2023. In addition to new speakers, Model Year 2020+ Slingshot vehicles will now require RIDE COMMAND 7" Display displays to have the appropriate tune file set during RIDE COMMAND 7" Display installation, or when upgrading to the new speakers.

IMPORTANT

Failure to set the appropriate tune file, using the steps outlined in the following pages, will result in premature speaker wear and a non-warrantable failure.

AFFECTED MODELS

MODEL YEAR	MODELS
2020+	All Slingshot Models

INFORMATION

UPDATE OVERVIEW

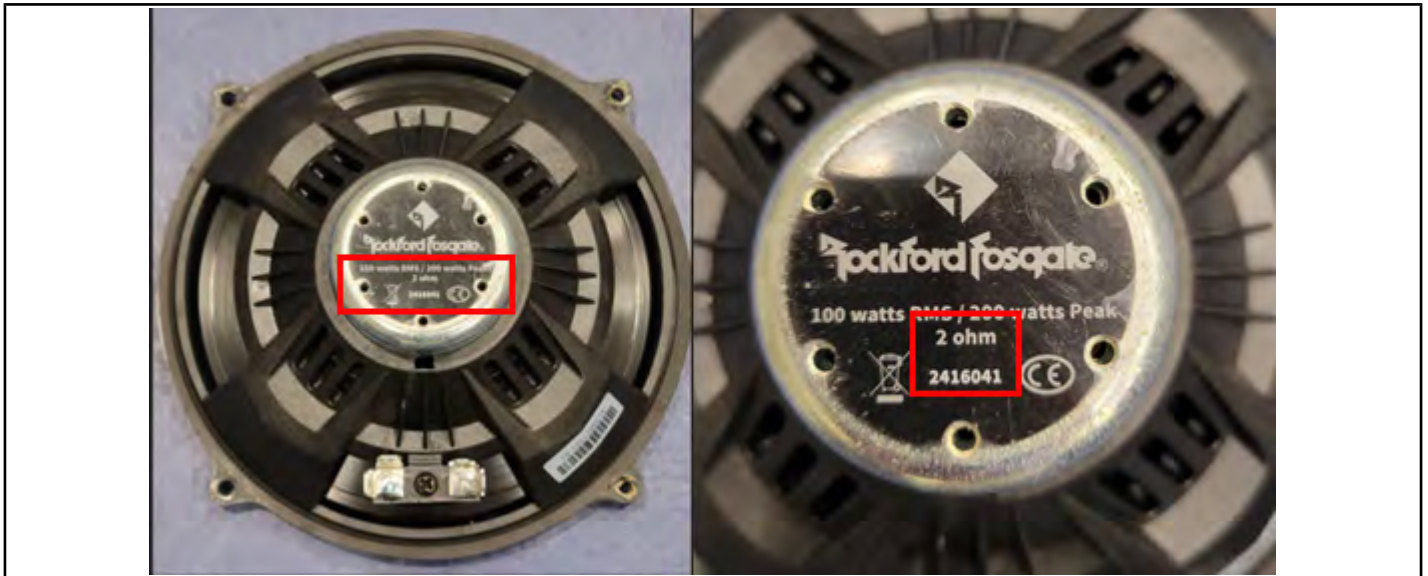
- **Audio Tune Selection:** Digital Wrench II will be used to assign the appropriate tune file to the RIDE COMMAND 7" Display based on the speakers installed. Failure to set the appropriate tune file will result in premature speaker wear and a non-warrantable failure.
- **Model Year 2024 New Features:** 2-ohm woofer and tweeter speakers, Audio tune file selection with RIDE COMMAND 7" Display November 2023 software.

IDENTIFYING 2-OHM AND 4-OHM SPEAKERS

Each speaker is labeled with the resistance and part number as shown.

IMPORTANT

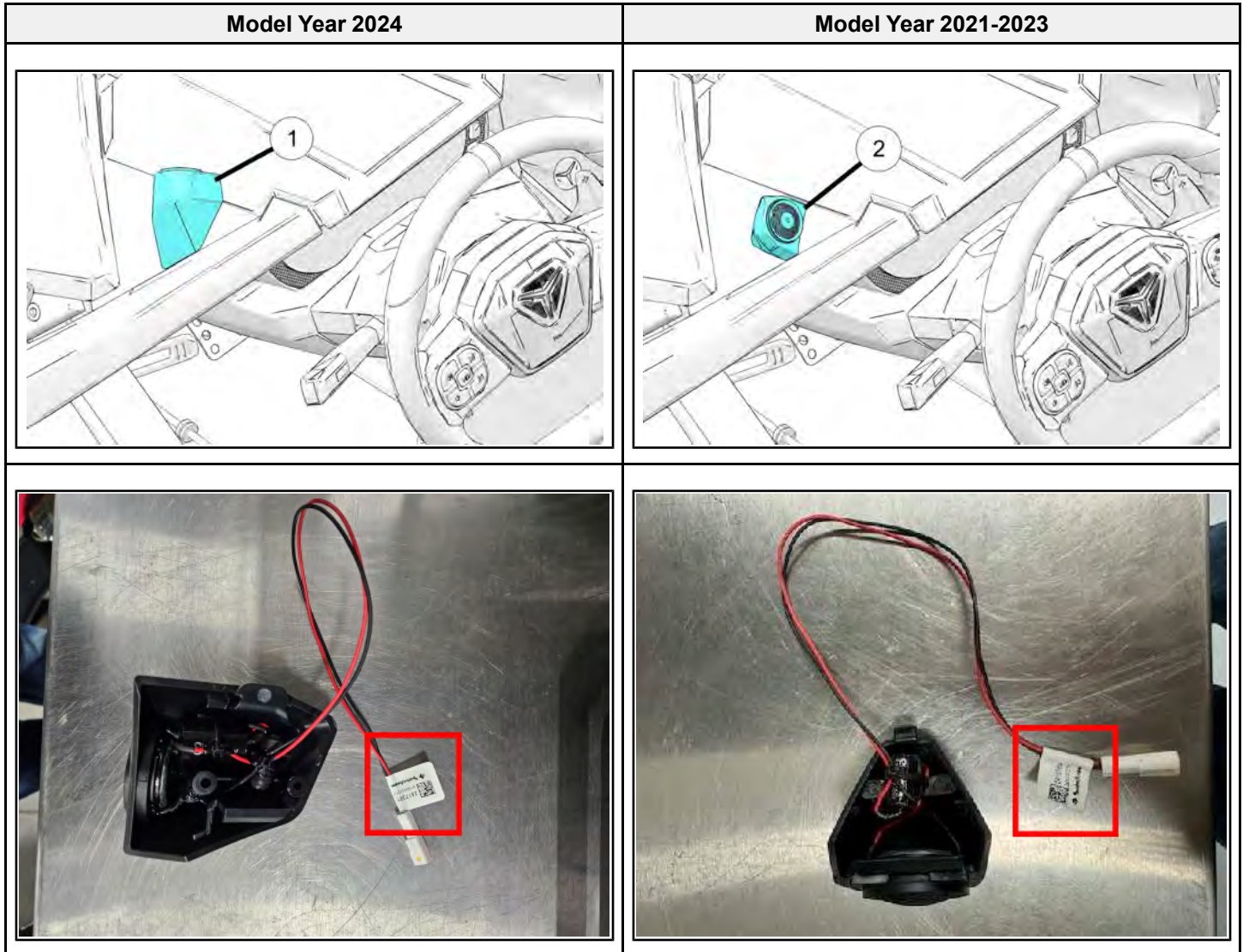
Do not mix 2-ohm and 4-ohm speakers. 2-ohm woofers and tweeters must be used together.



The information contained within this document is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Inc. This document is provided for the sole use of authorized Polaris dealers and distributors. This document is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Inc.

IDENTIFYING 2-OHM AND 4-OHM TWEETERS

The Model Year 2024 tweeter ① features a new dash orientation compared to the Model Year 2021-2023 tweeter ②. Both tweeters have a tag which are labeled with the part numbers as shown.



The information contained within this document is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Inc. This document is provided for the sole use of authorized Polaris dealers and distributors. This document is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Inc.

PROGRAMMING THE RIDE COMMAND DISPLAY

IMPORTANT

Prior to starting the tune file selection, the RIDE COMMAND 7" Display must have software version November 2023 or higher.

Reference the accessory kit instructions or the service manual for more information on the appropriate selection.

AUDIO TUNE SELECTION

1. Connect vehicle to Digital Wrench II.
2. Select the vehicle.
3. Go to **Procedures > Slingshot Configuration > Audio Tune Selection**.
4. Select the appropriate tune file.

PROGRAMMING REFERENCE TABLE

Model Years	Front Speakers	Software Selection
2020	Model Year 2020 (All models)	MY20 Audio
2021-2023 (Factory equipped front speakers)	2415731/2414536 woofer (4-ohm) 2415769 tweeter (4-ohm)	3916044 MEM-DISP,TUNE,1 (6.5" 4-ohm, 100 Watt)
2024 (Factory equipped front speakers)	2416041 woofer (2-ohm), 2417391/2417392 tweeter (2-ohm)	3916045 MEM-DISP,TUNE,2 (6.5" 2-ohm, 200 Watt)

Trouble viewing this email? [Open it in your browser >](#)



Date: December 6th, 2023

Attn: All Service Personnel

Subject: Team Tip T-23-12-01 Released

Team Tip T-23-12-01

This Team Tip is designed to bring awareness to audio system changes starting in Model Year 2024 with RIDE COMMAND 7" Display software November 2023. In addition to new speakers, Model Year 2020+ Slingshot vehicles will now require RIDE COMMAND 7" Display displays to have the appropriate tune file set during RIDE COMMAND 7" Display installation, or when upgrading to the new speakers.

Review the Team Tip for more information.

[View T-23-12-01 Team Tip](#)

Affected Units

All 2020-2024 Slingshot Models

Please contact Polaris Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your attention.

Sincerely,

Polaris Service

© 2024 Polaris Industries Inc.
2100 Highway 55, Medina, MN 55340, USA

T-23-12-01 Team Tip DEX Alert and STOP Post

DEX Alert

Group: Communication

Start Date: 12/6/2023

Removal Date: 2/6/2024

Title: Team Tip T-23-12-01 Released

Alert Text:

This Team Tip is designed to bring awareness to audio system changes starting in Model Year 2024 with RIDE COMMAND 7" Display software November 2023. In addition to new speakers, Model Year 2020+ Slingshot vehicles will now require RIDE COMMAND 7" Display displays to have the appropriate tune file set during RIDE COMMAND 7" Display installation, or when upgrading to the new speakers.

Click [HERE](#) to view T-23-12-01