



Customer Outreach
PO Box 8338
Saint Joseph, MO 64508

product.safety@altec.com
connect.altec.com/login

Phone 1-877-GO ALTEC

IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3139-A

Brake Pressure Switch Replacement (Navistar 23517 — NHTSA 23V-397)

Units Affected: Certain 2018 through 2020 FBC1300 stripped chassis built 11/29/17 through 08/09/2019, 2023 and 2024 FBC1300 stripped chassis built 03/04/2022 through 05/19/2023, 2016 DuraStar model trucks built 01/07/2015 through 01/29/2015, 2018 through 2020 DuraStar model trucks built 08/16/2017 through 01/21/2019, 2019 through 2024 MV series trucks built 08/16/2017 through 01/21/2019, IC Bus 2019 through 2022 CE commercial buses built 11/26/2018 through 01/05/2022, and 2019 through 2024 TC commercial buses built 05/24/2018 through 05/15/2023 with feature code 04100 (brake system, hydraulic). Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Navistar has issued a recall on your vehicle with the VIN shown in the attached list.

Refer to the included communication from Navistar for more information.

Customer Action: Follow the guidance in the included communication from Navistar.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Altec Connect: connect.altec.com/login



Phone: 1-877-GO ALTEC (1-877-462-5832) | Options: 1 - Parts; 2 - Shop Service; 3 - Mobile Service; 4 - Technical Support; 5 - Global Rental Service Request; 6 - Chassis Repair

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	NA
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Doc ref	NA

Altec Use Only			
Description	Part No.	Qty	Warranty
NA	-	-	No



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 23517 NHTSA RECALL NO. 23V-397

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists on certain 2018 thru 2020 FBC1300 stripped chassis built 11/29/2017 thru 08/09/2019, 2023 and 2024 FBC1300 stripped chassis built 03/04/2022 thru 05/19/2023, 2016 DuraStar model trucks built 01/07/2015 thru 01/29/2015, 2018 thru 2020 DuraStar model trucks built 08/16/2017 thru 01/21/2019, 2019 thru 2024 MV series trucks built 08/16/2017 thru 01/21/2019, IC Bus 2019 thru 2022 CE commercial buses built 11/26/2018 thru 01/05/2022, and 2019 thru 2024 TC commercial buses built 05/24/2018 thru 05/15/2023 with feature code 04100 (Brake system, hydraulic).

REASON FOR THIS RECALL

The brake pressure switch may allow brake fluid to seep past the diaphragm seal into the brake pressure switch electrical connector and associated fuse which can short the switch and/or fuse.

RISK TO MOTOR VEHICLE SAFETY

A shorted switch or fuse may cause the circuit to generate excessive heat which can result in an increased risk of a fire.

DEFECT REMEDY

The repair will involve replacing the brake pressure switch assembly and any wire harness found with brake fluid at the brake pressure switch connector or the associated fuse. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to 1 hour 15 minutes to complete.

SEPTEMBER 2023

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any International® dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 06/02/2022 thru 10/11/2023. **Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.