# Service Alert

# Mazda North American Operations Irvine, CA 92618-2922



Subject:

INDENTATION DENT ON REAR SEATS

Service Alert No.: SA-080/23

Last Issued : 12/05/2023

#### **BULLETIN NOTES**

### APPLICABLE MODEL(S)/VINS

2023-2024 CX-50 vehicles produced before Apr., 2024

#### **DESCRIPTION**

When folding down the rear seat back, there is a possibility that the seat belt buckle may cause a dent on the rear seats. This occurs because the buckle is stored too low on the belt, pressing it between the seat back and the seat bottom. The buckle stop button was moved 100mm upward to reduce the chance this will occur.



#### REPAIR PROCEDURE

- 1. Replace both rear seat belts with the modified parts.
- 2. Do not replace the seat cushions, the dents will disappear as the vehicle cabin warms up in the sun. **NOTE:** This may take longer in the winter than in the summer months.

# **PARTS INFORMATION**

Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Part Number	Description	Qty.	Notes
VAY1-57-LN0A	BELT (L), RR PRETENSIONER	1	Replace both belts
VAY1-57-LM0A	BELT (R), RR PRETENSIONER	1	Replace both belts

NOTE: See related Parts Flash RF-23-08.

#### WARRANTY INFORMATION

## NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A		
Symptom Code	64		
Damage Code	9B		
Part Number Main Cause	VAY1-57-LN0A or VAY1-57-LM0A		
Quantity	1		
Operation Number / Labor Hours:	YY839XRX / 1.0 Hrs.		

Page 2 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.