

Plug and Charge X294

Topic number	LI54.00-P-077285
Version	1
Function group	54.00 - General
Date	12/21/23
Validity	Electric vehicle model series 294
Reason for change	

Complaint

Plug and Charge does not work for vehicles from model series X294.

Vehicles with a manufacturing date SOP up to October 16, 2023 are affected.

AMG vehicles are not affected

Cause

Plug and Charge certificates are no longer installed on the vehicle.

Remedy

Re-coding of the PTCU control unit - N127 (Drivetrain)

Symptoms
Overall vehicle > Power supply > Battery/On-board electrical system > Battery function > Battery cannot be charged
Communication/information > Telematics service > User account > Mercedes me App

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note