
E3 Cayenne Auxiliary Hydraulic Pump for Transmission Oil Fault POC2(A/9)00

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	As of 2019 up to 2024	9YA, 9YB	N/A	N/A

Revision History

Revision	Release Date	Changes
0	December 8, 2023	Original document

Condition

The customer complains of a check engine light or an engine control fault indicator in the instrument cluster.

Technical Background

The workshop finds the fault code POC2A00 or POC2900 stored in the transmission electronics control unit.

The faults may be caused by an internal oil leak in the auxiliary hydraulic pump for transmission oil.

Service Information

If the transmission electronics control unit contains these fault codes, please:

1. Create a VAL to document the fault
2. Order a new auxiliary transmission oil pump (PAB321281A)

3. Ensure that the supplier part number is correct upon arrival. The supplier part number should be **0501.341.288**.
=> check the supplier part number stamped on the part

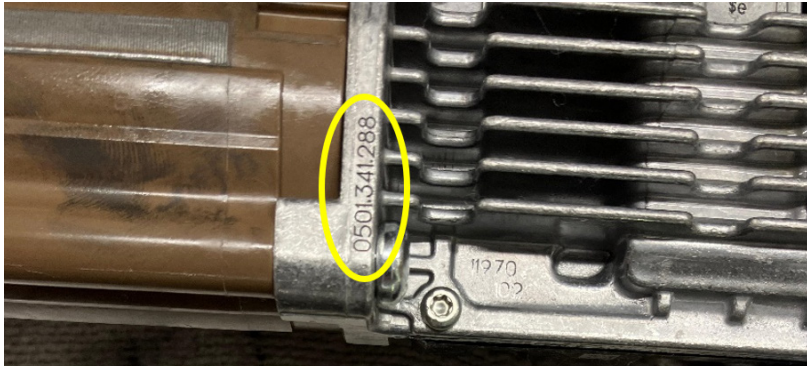


Figure 1

4. Replace the auxiliary transmission oil pump per *WM 385819 Removing and installing transmission-oil pump*.

Warranty

As always, please document the repair completely in PCSS.

For this repair, please code the "cause" as follows:

Cause location: 38560 Transmission Oil Pump
Cause symptom: 1611 No Function

Use the following labor operations:

03350050 Fault memory reading out
03350053 Create VAL
38581950 Transmission oil pump remove and install

Additional labor operations may be claimed **only as needed**.

Search Items

E3, E3 Transmission Oil Pump, Transmission Oil Pump, ATF Pump, Transmission, Cayenne

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