

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNA Portal](#)

REF #: ICI23-053

Effective: 12/05/23

Release: 12/05/23

**SUBJECT: SF678 – Revised Work Instructions**

**REVISION:** Work instructions have been revised starting with the note prior to step 35. Two parts have been added to the parts table which apply to the single plow connector configuration. The original terminals and seals only applied to the dual plow light connector configuration. Dealers should order all terminals and seals listed, although some will not be used depending on the configuration.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the Warranty Support Center (WSC) Link on the DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*