



Rear Brake System Update Summary (USA) All Models Service Repair Bulletin SRV-SRB-23-060

Date: December 19, 2023
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
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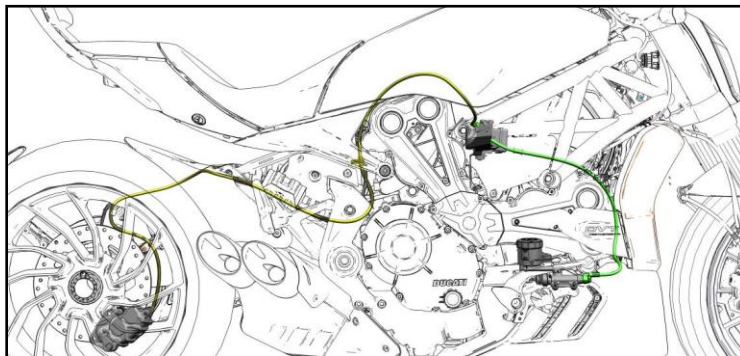
**This Service Bulletin replaces and cancels
the bulletin SRV-SRB-23-053 published on 10/17/2023**

Dear Dealers,

This bulletin provides a summary of the updates available for motorcycles that have Client concerns about a slight elongation, over time and use, of rear brake pedal stroke. Provided below is a reference table where you will find:

- The vehicle model and Model Year
- The part number of the new brake hose connecting ABS control unit to rear brake caliper
- The part number of the new brake hose connecting ABS control unit to rear brake master cylinder
- The corrective action with relevant bulletin and CR number, where present

Always remind Clients that correct brake operation must always be checked before each use of the motorcycle, as indicated in the Owner's Manual, and that it is essential to have the brake systems maintained as prescribed in the maintenance schedule, including changing the brake fluid every 24 months.



NOTE

Regardless of the hose versions installed, it is absolutely necessary that when working on the rear brake system, it must be bled according to the instructions set forth in the dedicated bulletins while using the recommended brake fluid.



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Summary Table – USA only

Model	Model Year	Part no. brake hoses	Bulletin no.	Bulletin no. for brake system bleeding
XDiavel (all versions)	16-20	61911341A	SRV-RCL-21-004 (CR211)	SRV-TTB-17-001
		61911361A	SRV-SRB-20-005	
Diavel 1260 (all versions)	19-20	61911381A	SRV-TSB-22-008 (CR233)	-
		61911401A		
Monster 821 (all versions)	18-20	69929491A	SRV-RCL-21-007 (CR214)	SRV-TTB-17-003
	15-17	69929501A	SRV-TSB-21-010 (CR222)	
Multistrada 1200 ABS	10 - 12	61911881A	SRV-TSB-23-001 (CR242)	-
		61911891A		
	13 - 14	61911901A		
		61911911A		
Monster 1200 (all versions)	17-20	69929511A	SRV-RCL-21-008 (CR215)	SRV-TTB-17-002
	14-16	69929521A	SRV-TSB-21-010 (CR222)	
Monster 1200R (all versions)	16-19	69929511A	SRV-TSB-21-010 (CR222)	
SuperSport (all versions)	17-20	61911291A	SRV-RCL-21-006 (CR213)	-
		61911301A		
Monster 797 (all versions)	17-20	61911491A	SRV-RCL-21-005 (CR212)	-
		61911481A		
Panigale V2 (all versions)	20-22	61911511A	SRV-TSB-22-012 (CR237)	-
		61911721A		
Panigale V4 (all versions)	18-21	61911531A	SRV-TSB-23-009 (CR256)	-
Streetfighter V4 (all versions)	20-22	61912071A	SRV-TSB-23-010 (CR257)	-
		61912041A		
Streetfighter V2 (all versions)	22-23	61912012A	SRV-TSB-23-011 (CR258)	-
		61912002A		
Streetfighter V2 (all versions)	23-24	61912002A	SRV-TSB-23-012 (CR259)	-



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NOTE

Open campaigns listed in VIN history must be completed and are still covered by Ducati outside the standard warranty period unless otherwise stated in the bulletin instructions or a disqualifying event has occurred.

Vehicles NOT Listed in Provided Table

For vehicles under standard warranty without a listed campaign or brake line replacement in the table above, please submit a Youtech to your Service Area Manager. Include information regarding the current visit and any previous attempts at correction.

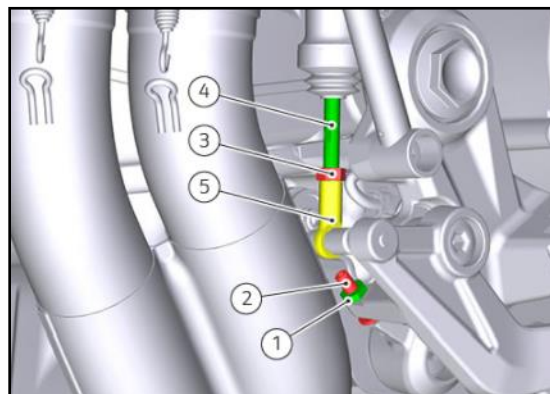
Vehicles Outside of Warranty

For vehicles outside of normal warranty and not covered by either Ever Red VSP or 3rd party warranty, corrective actions including brake system bleeding and/or component replacement may be eligible for goodwill assistance at the sole discretion of Ducati. If goodwill assistance is provided, a signed disclaimer from the client will be required on the repair order. The following must be provided for consideration:

- Vehicle is 10 model years old or less
- Issue is not the result of misuse, damage, or modification
- A Youtech with the following documentation:
 - Description of issue and, if applicable, current and previous attempts to remedy
 - Complete service history including all client paid service, repairs, and accessories
 - Sales documentation for current owner
 - Photos of the brake lever travel measurements as described in TSB
 - If approved- a scan of final repair order with client signature on Ducati provided disclaimer

Mechanical Adjustment of Rear Brake System

In the case of a correction for rear brake performance, always inspect the rear brake pedal assembly for proper free-play adjustment of both the control rod and sensor stop as listed for each vehicle in the workshop manual in Section 4- Maintenance Operations.





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WARNING

Improperly adjusted brake components can lead to significant damage to the brake system and surrounding components. Damage due to improper adjustment is NOT covered under warranty and is the responsibility of the party who performed the adjustment to repair.

For questions about this Service Repair Bulletin
Please contact your Service Area Manager

Disclaimer: The references provided in this document are accurate at the time the document was released. Please ensure you follow required actions in VIN history for all vehicles and refer to the latest bulletins and workshop manual instructions. The remedies listed are not intended to correct vehicle issues caused by outside influence such as modification, neglect, damage, misuse, or performance improper repairs.