



December 13, 2023

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia is extending the New Vehicle Limited Warranty coverage, to all owners, for certain repairs related to the vehicle's engine in 2016-2017 MY Sorento vehicles equipped with 3.3L V6 Engines from 5 years / 60,000 miles to 15 years / 180,000 miles, whichever comes first, starting from the date the vehicle was first put into service. Under certain severe operating conditions and over time, the engine in the vehicle may develop a coolant leak from the cylinder head gasket area. If the vehicle continues to be driven in the unrepaired condition, the engine may overheat and become further damaged.

If, at any time within the extended warranty period, you experience a coolant leak, coolant smell, and/or engine temperature indicator near the "H" mark in the instrument cluster, Kia authorizes its dealers to diagnose the cause free of charge at no cost to the customer.

If the above symptoms are diagnosed as being related to the cylinder head gasket or head bolts, Kia authorizes its dealers to repair the cause free of charge at no cost to the customer under this warranty extension.

This is NOT a service campaign that requires a repair for all eligible vehicles. Dealers should not perform any diagnosis or repair under this warranty extension program unless the vehicle experiences a coolant leak, coolant smell, and/or engine temperature indicator near the "H" mark in the instrument cluster.

NOTE: This extension to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including failure of the cylinder head gasket or head bolts due to abuse, neglect, or external damage to the related components.

The Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com, and the Warranty Bulletin describing this warranty extension will be posted on kdealer.com during the week of **December 13, 2023**.

OWNER NOTIFICATION

Kia will notify owners advising them of the Warranty Extension Program beginning on **December 15, 2023**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense by submitting receipts online to Kia via the Owners section of www.kia.com or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures