

Technical Service Bulletin (TSB)

Flash: Transmission Control Module (TCM) Updates

REFERENCE:	TSB: 21-005-23 GROUP 21 - Transmission and Transfer Case	Date:	February 18, 2023	REVISION:	21-022-22		
VEHICLES AFFECTED:	2022 (M6) Jeep Compass This bulletin applies to vehicles equipped with a 2.4L I4 Engine (Sales Code ED6) and 9-SPD 948TE FWD/AWD Auto Trans (Sales Code DFH).			MARKET AF	PPLICABILITY: ☐MEA ☑IAP ☐CH		
CUSTOMER SYMPTOM:							
CAUSE:	TCM Software						

This bulletin supersedes Technical Service Bulletin 21-022-22, date of issue July 23, 2022, which should be removed from your files. All revisions are highlighted with **asterisks** and include additional symptom/condition, DTC, steps and LOP.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-138, date of issue July 23, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves reprogramming the TCM with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time	
**18-19-05-ZS	Module, Transmission Control (TCM) - Inspect (0 - Introduction)	2 - Automatic Transmission	0.2 Hrs.	
18-19-05-ZR	Module, Transmission Control (TCM) - Inspect and Reprogram (0 - Introduction)	2 - Automatic Transmission	0.3 Hrs.**	
Failure code	RF	Required Flash - RSU		
	CC	Customer Concern		

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The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The "RF" failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code "RF" (Required Flash) can no longer be used on Technical Service Bulletin flashes. The "RF" failure code must be used on an RSU.
- If the customer's concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C's must be supplied.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the one listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	_	_

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

- 1. **Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to Step 2.
 - NO>>> Proceed to Step 3.
- 2. Does the TCM have the latest software already installed?
 - YES>> This bulletin has been completed, use inspect LOP (18-19-05-ZS) to close the active RSU.
 - NO>>> Proceed to Step 3.**
- 3. Reprogram the TCM with the latest available software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
- 4. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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