

# Technical Service Bulletin (TSB)

Flash: Powertrain Control Module (PCM) Updates

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REFERENCE:	<b>TSB</b> : 18-019-23 <b>GROUP</b> 18 - Vehicle Performance	Date:	February 9, 2023	<b>REVISION</b> :	18-081-22
VEHICLES AFFECTED:	2019 (MP) Jeep Compass This bulletin applies to vehicles equipped with either a 2.4L I4 Engine (Sales Code ED6), a 2.4L I4 Multiair Engine W/ESS (Sales Code EDD) or a 2.4L I4 Zero EVAP M-Air Engine W/ESS (Sales Code EDE).		⊠EE ⊠NA ⊡SA	PPLICABILITY: □CH □IAP ⊠MEA	
CUSTOMER SYMPTOM:	or a 2.4L I4 Zero EVAP M-Air Engine W/ESS (Sales Code EDE).				
CAUSE:	PCM Software				

This bulletin supersedes Technical Service Bulletin 18-081-22, April 14, 2022, which should be removed from your files. All revisions are highlighted with \*\*asterisks\*\* and include additional symptom/condition and LOP.

This Technical Service Bulletin is also being released as Rapid Response Update (RSU) 19-042, dated May 16, 2019. All applicable Sold and UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

# **REPAIR SUMMARY:**

This bulletin involves reprogramming the PCM with the latest available software.

# CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
**18-19-06-GQ	Module, Powertrain Con- trol (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.3 Hrs.**
Failure Code	CC	Customer Concern	

## The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

#### **DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes a symptom/condition or if the technician finds a DTC listed above, perform the repair procedure.

# **REPAIR PROCEDURE:**

- NOTE: For automatic transmissions only, the Transmission Control Module (TCM) must be updated to the latest available software at the conclusion of this repair procedure. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the TCM software.
- NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

## NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

- 1. Reprogram the PCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
- 2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
- 3. Verify the TCM is programmed with the latest available software. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the TCM software.

## POLICY:

Reimbursable within the provisions of the warranty.

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