

This bulletin supersedes Technical Service Bulletin (TSB) 23-031-22 REV. A, date of issue August 6, 2022, which should be removed from your files. All revisions are highlighted with **asterisks** and include a new RSU number, a new build date and new part numbers.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) **23-024, date of issue February 1, 2023**. All applicable Sold and UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves installing missing door molding.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-02-11-9L	Front or Rear Door moldings - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.1 Hrs.
23-02-11-9M	Front or Rear Door moldings -Inspect and Install (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs
Failure Code	ZZ	Service Action	

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SPARE PARTS:

Qty	Part No.	Description	Notes
2 (AR)	**7094748** South America	Colored Door Trim - Silver Billet	
2 (AR)	**7094749** South America	Colored Door Trim -Jazz Blue	
2 (AR)	**7094751** South America	Colored Door Trim - Granite Crystal	
2 (AR)	**7094752** South America	Colored Door Trim - Carbon Black	
2 (AR)	**7094753** South America	Colored Door Trim - Polar White	
2 (AR)	**7094754** South America	Colored Door Trim - Carbon Black FOSCO	
2 (AR)	**7094756** South America	Colored Door Trim - Sting Gray	
2 (AR)	**7094757** South America	Colored Door Trim - Orange Punk	
2 (AR)	**7094758** South America	Colored Door Trim - Polar White FOSCO	
2 (AR)	**7094759** South America	Colored Door Trim - Granite Crystal FOSCO	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. This RSU only applies to vehicles on the RSU VIN list.

- 1. Is the door molding missing?

 - YES>>> Proceed to Step 1 of the Repair Procedure for door molding installation.
 NO>>> bulletin has been completed. Use inspect LOP (23-02-11-9L) to close the active RSU.

REPAIR PROCEDURE:

NOTE: Moldings should be installed at a temperature above 25°C. (77° F).

1. Wash and clean the vehicle. Clean with a clean sheet with isopropyl alcohol (Fig. 1) .

NOTE: If ambient temperatures are below 21° C (70° F), warm the nameplate or decal and body panel with a heat lamp or gun to assure proper adhesion.

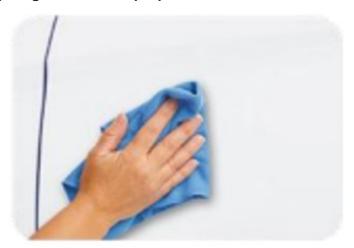


Fig. 1
Cleaning With Alcohol

2. Install the rear (left and right side) template for assembly on the doors, starting in the base of the door and following the line of the doors' trim (Fig. 2).



Fig. 2 Installing Rear Template

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3. Install the front (left and right) template on the lower door. Follow the gap between the door and wheel box (Fig. 3) .



Fig. 3 Installing Front Template

4. Use tape to connect the two templates as shown in the image below (Fig. 4) .



Fig. 4
Templates In Place

5. The door moldings must be placed above the tape. Install the door molding at about 5 mm (3/16 in) from the doors' edge (Fig. 5).



Fig. 5 5 mm Gap

6. After installation, remove the liner from the double tape, as seen in the image below, holding the molding in position. Remove the tape and templates.

NOTE: To ensure proper adhesion, apply consistent and uniform pressure of approximately 40 PSI over the entire surface of each molding. Remove the protective covering from the molding if applicable (Fig. 6).



Fig. 6 Removing Tape

CAUTION! After installation, do not try to remove the molding, possible damage to the molding may occur. Park vehicle in a shaded area for three hours and wait 24 hours before washing.

POLICY:

Reimbursable within the provisions of the warranty.

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