

REFERENCE:	TSB: 02-002-23 GROUP 02 - Front Suspension	Date:	February 1, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 (WD) Dodge Durango This bulletin applies to vehicles built on or after August 01, 2022 (MDH 0801XX) and on or before September 12, 2022 (MDH 0912XX).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input type="checkbox"/> CH	
		<input checked="" type="checkbox"/> EE		<input type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> SA		<input checked="" type="checkbox"/> MEA	
CUSTOMER SYMPTOM:	<p>The technician of customer may notice one or more of the following:</p> <ul style="list-style-type: none"> • A loud noise from the front wheel area (worse on turns). • A humming or clunk noise, brake pulsation, or vibration in the steering wheel. 				
CAUSE:	Improperly torqued wheel bearing to knuckle joint bolts.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-021, date of issue February 01, 2023. All applicable UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves tightening both front wheel bearing to knuckle joint bolts to spec.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
05-21-09-9D	Front Wheel Bearing to Knuckle Bolts - Torque (Both Sides) (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Remove the front wheel and tire assembly. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 22 - Tires and Wheels / Wheels / Standard Procedure.

3. Tighten the front three hub bearing mounting bolts (Fig. 1) to 100 N·m (74 ft. lbs.). **Repeat this step for the other side of the vehicle.**

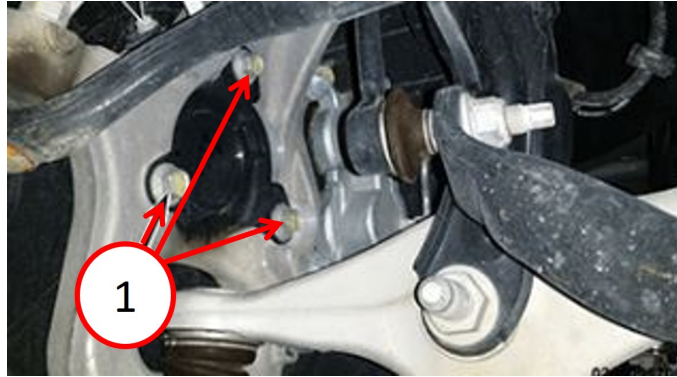


Fig. 1

Front Three Hub Bearing Mounting Bolts (2x4 Shown, 4x4 Similar)

1 - Hub Bearing Mounting Bolts

4. Install the front wheel and tire assembly. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 22 - Tires and Wheels / Wheels / Standard Procedure.
5. Lower the vehicle.

POLICY:

Reimbursable within the provisions of the warranty.

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