



STAR ONLINE PUBLICATION



Case Number: S2323000017

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Symptom/Vehicle Issue: Enabling A New Power Side Step Module.

Discussion: Follow the procedure below after replacing the Power Side Step Module (PSSM):

1. Connect the wiTECH diagnostic scan tool to the vehicle.
2. Perform the vehicle PROXI Alignment procedure.
3. Navigate to the “Guided Diagnostics” menu to select and perform the “Reset ECU” routine. Select the PSSM.
4. If PSS function is not yet enabled, the vehicle needs to be driven. During drive, ensure the vehicle odometer is above 3 kilometers (2 miles) and the speed is above 16 KM/h (10mph).

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.