



STAR ONLINE PUBLICATION



Case Number: S2308000012

Release Date: February 2023

Symptom/Vehicle Issue: Rear Wiper Does Not Turn On

Discussion: Owner complains that the rear wiper is not turning on after a recent vehicle repair involving the hard top or Body Control Module (BCM). Verify Q997 circuit - Roof Top Presence Detection Sense circuit is grounded which confirms the hard top is installed with proper connections for rear wiper motor operation. Component operation can be confirmed by using the scan tool actuator command for the rear wiper on, or toggle modes, Fig 1 and 2.

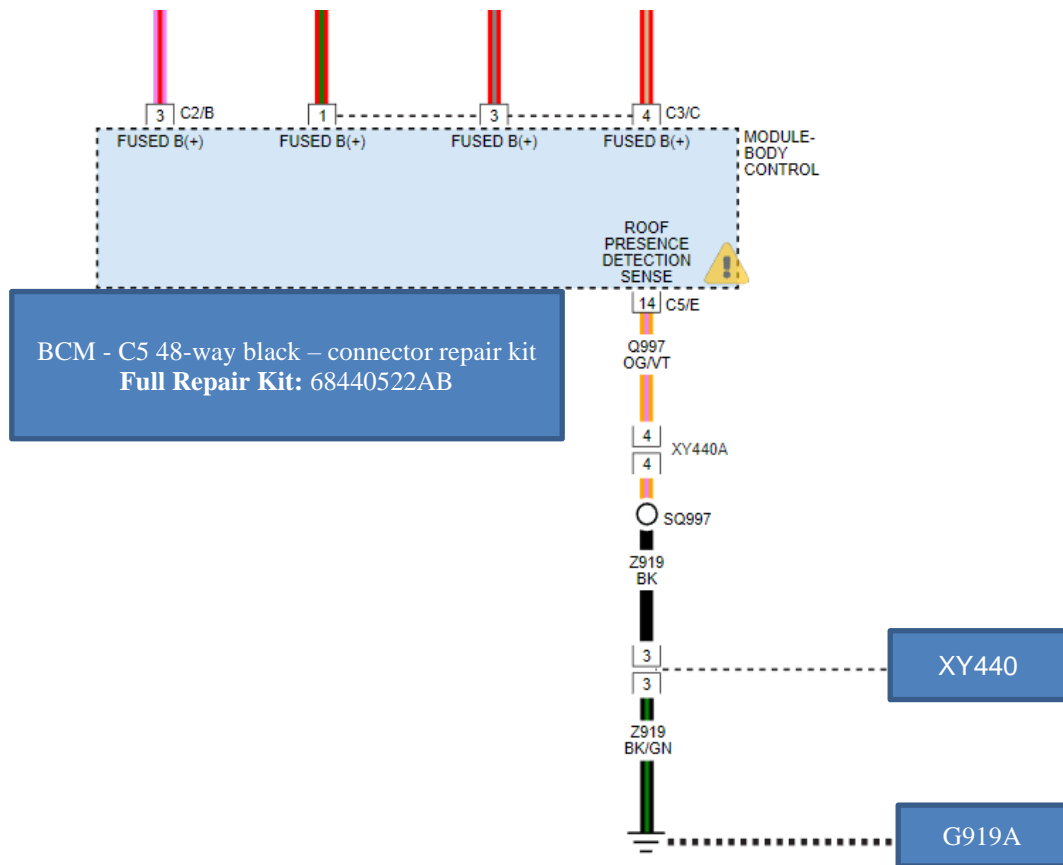


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

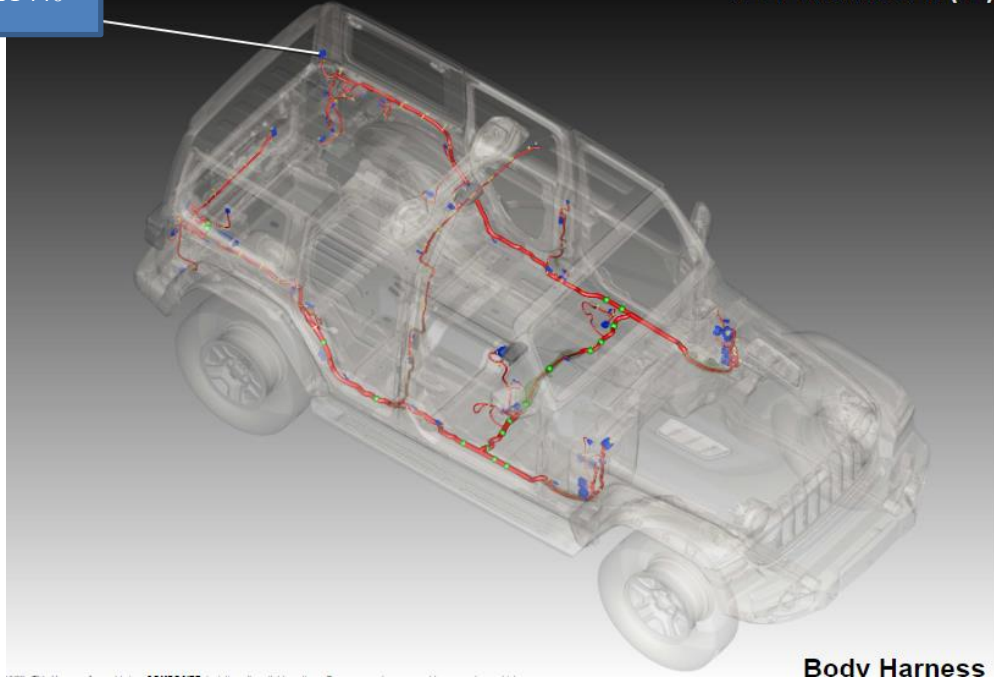


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XY440

JEEP WRANGLER (JL)



Black 14-way connector – **Body (Standard)**
Full Repair Kit: 68490389AB

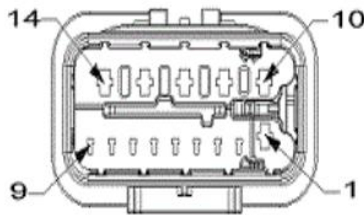


Fig 2

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