

Case Number: S2323000013

Release Date: February 2023

Symptom/Vehicle Issue: Power Folding Mirror Makes Noise When Pivoting.

Customer Complaint/Technician Observation: When folding the mirror, a scraping or rubbing noise is heard.

Discussion: Inspect the mirror pivot area for road debris and dirt. Wash the pivot area to flush out dirt and debris. Carefully use compressed air to dry the area and aid in removing any stubborn debris. Once clean operate the power fold function to verify if the noise is improved.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.