

STAR ONLINE PUBLICATION









Jeep





Case Number: S2108000249 Rev. B

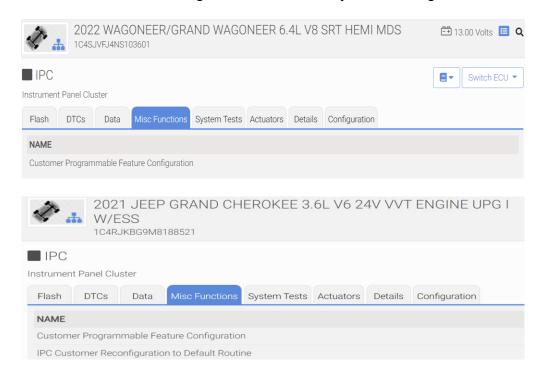
Release Date: February 2023

Symptom/Vehicle Issue: Cluster and Radio Display Settings Reverted Back to Default Settings, Auto Door Locks and Paddle Shifter Inoperative No Menu to Enable

Discussion: Customers may complain that their selectable settings have changed, (Example: Language changed from English to Italian, Unit settings changed to Celsius vs. Fahrenheit, Fuel is display in Liters instead of Gallons).

Customers can reset most of their selectable features through a menu as desired, however some options like the paddle shifters and the auto door locks do not have a menu option available to update their setting.

Do not replace any parts to repair, the current service parts Body Control Module (BCM), Instrument Panel Cluster (IPC), Radio, Driver Door Module (DDM), Passenger Door Module (PDM), will all perform the same once the system defaulted too "Off". Use the below scan tool functions within the IPC to correct the default "Off" settings back to the factory "On" settings.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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