

2022 Ontour

We were traveling in Texas and had an issue with the Sofa reclining. they diagnosed the problem as the transmission gear on the Right side.

Unfortunately the sofa mechanism warranty is covered for 1 year from date of purchase through the supplier,

There are 2 ways to proceed in obtaining the part for replacement. The first would be to have the order placed through Lippert Components

The second option would be to have Ron Hoover place the order through our parts dept

2024 Ontour

Rear couch bed want extend./ I put power to the motor will not move need to replace the broken motor. 1.0

hrs labor then test/Please contact Lippert for warranty part and labor.

I unhooked the motor from the gear pack found that the gear packs were bound up. So I used some vice scripts used them to move the worm gears . Then I put motor and cables back in tested the electric bed working as designed. 1.0 HRS DONE. 2.0 total