

Service

Category Vehicle Interior

|         |                     | Market USA and | Toyota Supports |
|---------|---------------------|----------------|-----------------|
| Section | Meter/Gauge/Display | Mexico         | Toyota Supports |

#### Applicability

| YEAR(S)     | MODEL(S)                   | ADDITIONAL INFORMATION |
|-------------|----------------------------|------------------------|
| 2019 - 2022 | Avalon HV                  |                        |
| 2018 - 2023 | Camry HV                   |                        |
| 2022        | Corolla HV                 |                        |
| 2023        | Crown, Sequoia HV          |                        |
| 2020 - 2023 | Highlander HV              |                        |
| 2021 - 2023 | Mirai, Sienna HV, Venza HV |                        |
| 2017 - 2022 | Prius Prime                |                        |
| 2016 - 2022 | Prius                      |                        |
| 2019 - 2023 | RAV4 HV                    |                        |
| 2021 - 2022 | RAV4 Prime                 |                        |
| 2022 - 2023 | Tundra HV                  |                        |

## **REVISION NOTICE**

November 17, 2023 Rev1:

• The Required Tools & Equipment section has been updated.

Any previous printed versions of this bulletin should be discarded.

#### Introduction

Some 2016 – 2023 model year Toyota vehicles may exhibit a hybrid system warning lamp occurring in below-freezing temperatures (below 32°F or 0°C). After performing a Health Check, one or both of the following Diagnostic Trouble Codes (DTCs) may be present:

- P1C8449 (High Voltage Power Resource Circuit Short during Ready ON)
- P300449 (High Voltage Power Resource Circuit Short during Pre-Charge)

Follow the Repair Procedure in this bulletin to address this condition.

## **Table of Contents**

| • | Production Change Information | 4  |
|---|-------------------------------|----|
|   | Warranty Information          |    |
|   | For USA Market                |    |
|   | For Mexico Market             | 9  |
| • | Parts Information             | 10 |
|   | For USA and Mexico Markets    |    |
|   | Required Tools & Equipment    |    |
|   | Repair Procedure              |    |

## **Production Change Information**

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

| MODEL          | PLANT         | DRIVETRAIN | BATTERY TYPE | PRODUCTION CHANGE EFFECTIVE VIN |
|----------------|---------------|------------|--------------|---------------------------------|
|                |               |            |              | 4T1AA1AB#NU015644               |
| Avalon HV      | ТММК          |            |              | 4T1EA1AB#NU015935               |
|                |               | 2WD        | Li-ion       | 4T1#A1AB#NU015937               |
|                | TMMK (line 1) |            |              | 4T1#31AK#PU059520               |
| Camry HV       | TMMK (Line 2) |            |              | 4T1#31AK#PU619648               |
|                | ТММК          | 2WD        | Ni-MH        | 4T1B21HK#PU020276               |
|                |               |            |              | JTDEAMDE8NJ040666               |
| Corolla HV     | Takaoka       | 2WD        | Li-ion       | JTDBARDE2NJ040680               |
|                |               |            |              | JTDBAMDE1NJ040690               |
| Ground         | Toutoursi     |            |              | JTDAAAAF#P3002952               |
| Crown          | Tsutsumi      | AWD        |              | JTDAFAAF#P3001216               |
|                |               | 2WD        | Ni-MH        | 5TD#ARAH#PS021955               |
| Highlandor H)/ | TMMI (Line 1) | AWD        |              | 5TD#BRCH#PS130283               |
| Highlander HV  | TMM (Line 2)  | 2WD        |              | 5TD#ARAH#PS527352               |
|                | TMMI (Line 2) | AWD        |              | 5TD#BRCH#PS593492               |
| Mirai          | Motomachi     | 2WD        | Lijon        | JTDAAAAA#PA310008               |
| Drive          |               | 200        | Li-ion       | JTDKA#FU#N3167037               |
| Prius          | Tsutsumi      | AWD        | Ni-MH        | JTDL9#FU#N3035266               |
| Prius Prime    |               | 2WD        | Li-ion       | JTDKA#FP#N3208831               |

**Production Change Information (continued)** 

| MODEL      | PLANT                            | DRIVETRAIN | BATTERY TYPE | PRODUCTION CHANGE EFFECTIVE VIN |
|------------|----------------------------------|------------|--------------|---------------------------------|
|            | ТММК                             |            | Ni-MH        | 4T3#WRFV#PU101497               |
|            | TIVIIVIT                         |            | Li-ion       | 4T3#6RFV#PU130419               |
|            | ТММС                             |            | Ni-MH        | 2T3#WRFV#PW169155               |
|            |                                  |            |              | JTMRWRFV6PJ056266               |
|            |                                  |            |              | JTMD6RFV4PJ026838               |
|            | Takaoka                          |            | Liion        | JTMB6RFV1PJ026836               |
|            |                                  |            | Li-ion       | JTME6RFV3PJ026625               |
|            |                                  |            |              | JTM16RFV2PJ026842               |
|            |                                  |            |              | JTMRWRFV5PD573895               |
|            |                                  |            | Ni-MH        | JTMLWRFV0PD573891               |
| RAV4 HV    | TICO (Line 26)<br>TICO (Line 27) |            |              | JTMMWRFV0PD573930               |
|            |                                  | AWD        | Li-ion       | JTMD6RFV1PD540659               |
|            |                                  |            |              | JTMB6RFVXPD540635               |
|            |                                  |            |              | JTME6RFV8PD540632               |
|            |                                  |            |              | JTM16RFV0PD540638               |
|            |                                  |            | Ni-MH        | JTMRWRFV6PD176888               |
|            |                                  |            |              | JTMLWRFV8PD177112               |
|            |                                  |            |              | JTMMWRFV1PD176971               |
|            |                                  |            |              | JTMD6RFV3PD089458               |
|            |                                  |            |              | JTMB6RFV9PD089343               |
|            |                                  |            |              | JTM16RFV0PD089324               |
|            |                                  |            |              | JTMCB3FV2ND080784               |
| RAV4 Prime |                                  |            | Li-ion       | JTMAB3FV6ND080620               |
|            | TICO                             |            |              | JTMEB3FV3ND080625               |
|            | TICO                             |            |              | JTMFB3FV0ND083258               |
|            |                                  |            |              | JTMGB3FV9ND080654               |
|            |                                  |            |              | JTMGB3FV1ND083273               |

## Production Change Information (continued)

| MODEL      | PLANT   | DRIVETRAIN | BATTERY TYPE | PRODUCTION CHANGE EFFECTIVE VIN |                   |
|------------|---------|------------|--------------|---------------------------------|-------------------|
|            | ТММТХ   | 2WD        |              | 7SVAAAAA#PX002136               |                   |
| Sequoia HV |         | 4WD        |              | 7SVAAABA#PX016087               |                   |
| Sienna HV  | TNANAL  | 2WD        |              | 5TD#RKEC#PS164578               |                   |
|            | TMMI    | AWD        | Ni-MH        | 5TD#SKFC#PS092709               |                   |
|            |         | 2000       |              | 5TF#C5AB#PX002697               |                   |
| Tundra HV  | TMMTX   | 2WD        | _            | 5TF#C5BC#PX001180               |                   |
|            |         | 4WD        |              | 5TF#C5DB#PX034074               |                   |
|            |         |            |              | 5TF#C5EC#PX003943               |                   |
|            |         |            |              | JTEAAAAH4PJ126924               |                   |
|            |         |            |              |                                 | JTEAAAAH5PJ126866 |
|            |         |            | Li-ion       | JTEAAAAH6PJ126861               |                   |
| Venza HV   | Takaoka | AWD        |              | JTEAAAAH5PJ127144               |                   |
|            |         |            |              | JTEAAAAH0PJ126905               |                   |
|            |         |            |              | JTEAAAAH1PJ126993               |                   |

#### Warranty Information

For USA Market

| OP CODE         | DESCRIPTION                 | MODEL         | TIME | OFP          | T1 | T2 |  |     |  |  |  |
|-----------------|-----------------------------|---------------|------|--------------|----|----|--|-----|--|--|--|
|                 |                             | Avalon Hybrid | 0.9  |              |    |    |  |     |  |  |  |
|                 |                             | Camry Hybrid  | 0.9  |              |    |    |  |     |  |  |  |
|                 | Corolla Hybrid 1.0          |               |      |              |    |    |  |     |  |  |  |
|                 |                             | Mirai         | 3.1  | G92Z0-#####* | 8A |    |  |     |  |  |  |
| <b>E</b> 1 0000 | R & R Hybrid Vehicle        | Prius         | 1.5  |              |    |    |  |     |  |  |  |
| EL2309          | Relay Assembly              | Prius Prime   | 2.0  |              |    | 02 |  |     |  |  |  |
|                 | VDS #6RFV<br>RAV4 Hybrid w/ |               |      |              |    |    |  | 0.8 |  |  |  |
|                 |                             |               | 1.0  |              |    |    |  |     |  |  |  |
|                 |                             | Venza Hybrid  | 0.8  |              |    |    |  |     |  |  |  |

\*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

#### **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.
- For 2018 2019 model year Camry Hybrid vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty — California Emission Short-Term Defect Warranty is in effect for 3 years or 50,000 miles from the vehicle's in-service date, whichever occurs first. (Please reference Policy 4.7, and/or the Owner's Warranty & Maintenance Guide for additional information)
- For 2019 2022 model year Avalon Hybrid, 2020 2023 model year Camry Hybrid, 2022 model year Corolla Hybrid, 2019 – 2023 model year RAV4 Hybrid, and 2021 – 2023 model year Venza Hybrid vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty — California Emission Long-Term Defect Warranty is in effect for 7 years or 70,000 miles from the vehicle's in-service date, whichever occurs first. (Please reference Policy 4.7, and/or the Owner's Warranty & Maintenance Guide for additional information)
- For 2016 2017 model year Prius and 2017 2022 model year Prius Prime vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty — Partial Zero Emission Vehicle (PZEV) Emission Warranty Coverage is in effect for 15 years or 150,000 miles, from the vehicle's inservice date, whichever occurs first. (Please reference Warranty Policy Bulletin POL14-09, Warranty Policy 4.7, and/or the Owner's Warranty & Maintenance Guide for additional information)

## Warranty Information (continued)

## For USA Market (continued)

| OP CODE | DESCRIPTION          | MODEL                 | TIME | OFP                          | T1 | T2 |
|---------|----------------------|-----------------------|------|------------------------------|----|----|
|         | R & R Hybrid Vehicle | Crown w/<br>VDS AAAAF | 1.0  | G3850-#####*<br>G3860-#####* |    |    |
|         |                      | Crown w/<br>VDS AFAAF | 1.1  |                              | 8A |    |
| EL2311  |                      | Highlander Hybrid     | 1.0  |                              |    | 02 |
| LLZOTT  | Relay Assembly       | RAV4 Prime            | 3.5  |                              |    | 02 |
|         |                      | Sequoia Hybrid        | 2.5  |                              |    |    |
|         |                      | Sienna Hybrid         | 1.4  |                              |    |    |
|         |                      | Tundra Hybrid         | 1.4  |                              |    |    |

\*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

#### **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 60 months or 60,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.
- 2020 2023 model year Highlander HV, 2023 model year Sequoia HV, and 2022 2023 model year Tundra HV vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty California Emission Long-Term Defect Warranty is in effect for 7 years or 70,000 miles from the vehicle's in-service date, whichever occurs first. (Please reference Policy 4.7, and/or the Owner's Warranty & Maintenance Guide for additional information)
- For 2021 2022 model year RAV4 Prime\* vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty — Partial Zero Emission Vehicle (PZEV) Emission Warranty Coverage is in effect for 15 years or 150,000 miles, from the vehicle's in-service date, whichever occurs first. (Please reference Warranty Policy Bulletin POL14-09, Warranty Policy 4.7, and/or the Owner's Warranty & Maintenance Guide for additional information)

\*For 2021 – 2022 RAV4 Prime, PZEV coverage only applies if the MIL is illuminated.

## Warranty Information (continued)

#### For Mexico Market

| OP CODE | DESCRIPTION                            | MODEL                       | TIME | OFP          | T1 | T2 |
|---------|--|-----------------------------|------|--------------|----|----|
|         |  | Avalon Hybrid               | 0.9  |              |    |    |
|         |  | Camry Hybrid                | 0.9  |              |    |    |
|         |  | Corolla Hybrid              | 1.0  |              |    |    |
|         |  | Mirai                       | 3.1  |              |    |    |
|         | R & R Hybrid Vehicle                   | Prius                       | 1.5  |              |    |    |
| EL2309  | Relay Assembly                         | Prius Prime                 | 2.0  | G92Z0-#####* | 8A | 02 |
|         |  | RAV4 Hybrid w/<br>VDS #6RFV | 0.8  | -            |    |    |
|         |  | RAV4 Hybrid w/<br>VDS #WRFV | 1.0  |              |    |    |
|         |  | Venza Hybrid                | 0.8  |              |    |    |
|         |  | Crown w/<br>VDS AAAAF       | 1.0  |              |    |    |
|         | R & R Hybrid Vehicle<br>Relay Assembly | Crown w/<br>VDS AFAAF       | 1.1  |              | 8A |    |
| EL2311  |  | Highlander Hybrid           | 1.0  | G3850-#####* |    | 02 |
|         |  | RAV4 Prime                  | 3.5  | G3860-#####* |    |    |
|         |  | Sequoia Hybrid              | 2.5  |              |    |    |
|         |  | Sienna Hybrid               | 1.4  |              |    |    |
|         |  | Tundra Hybrid               | 1.4  |              |    |    |

\*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

## **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

**Parts Information** 

## For USA and Mexico Markets

| PART NUMBER               | PART NAME                                |   |
|---------------------------|--|---|
| G92Z0-33041 – G92Z0-47100 | Plack Accy HV/ Pottery Junction          | 1 |
| G92Z0-33051 – G92Z0-47110 | Block Assy, HV Battery Junction          |   |
| G3850-48010               | Box Assy, Traction Battery Device, No. 1 |   |
| G3860-42010               | Box Assy, Traction Battery Device, No. 2 |   |
| G92Z0-47050               | Block Assy, HV Battery Junction          |   |

#### **Required Tools & Equipment**

| SPECIAL SERVICE TOOLS (SST)                          | PART NUMBER                 | QTY |
|--|-----------------------------|-----|
| Battery Diagnostic Tool*                             | <u>DCA-8000P T</u>          |     |
|  | <u>01413-00072</u> (Medium) | 4   |
| Insulated Glove Set, Rubber With Leather Protectors* | <u>01413-00073</u> (Large)  | 1   |
|  | 01413-00074 (Extra Large)   |     |

\*Essential SST.

## CAUTION

ALWAYS inspect the insulated gloves before use for cracks, ruptures, tears, pinholes, or damage. Do NOT wear if damaged.

#### NOTE

Additional SSTs may be ordered by calling 1-800-933-8335 (USA) or 01-800-504-5330 (Mexico).

| REQUIRED EQUIPMENT            | SUPPLIER | PARTNUMBER   | QTY |
|-------------------------------|----------|--------------|-----|
| Techstream ADVI*              |          | TSADVUNIT    |     |
| Techstream 2.0                |          | TS2UNIT      | 4   |
| Techstream Lite               | ADE      | TSLITEPDLR01 | 1   |
| Techstream Lite (Green Cable) |          | TSLP2DLR01   |     |

\*Essential SST.

#### NOTE

- Only ONE of the Techstream units listed above is required.
- GTS+ software version 2023.03.002.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 (USA) or 01-55-50103041 (Mexico).
- Use Techstream or an approved J2534 interface to perform flash reprogramming updates. Visit <u>techinfo.toyota.com</u> for more information regarding J2534 reprogramming.

## Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit a hybrid system warning lamp in below-freezing temperatures (below 32°F or 0°C) with DTC(s) P1C8449 and/or DTC P300449 present?

- **YES** Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Is the VIN BEFORE the one listed in the Production Change Information table?
  - YES Continue to step 3.
  - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 3. Refer to the appropriate Repair Manual to gain access to the HV battery junction block/ traction battery device.

Refer to TIS, applicable model and model year Repair Manual:

- <u>2019 2020</u> Avalon HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2021</u> / <u>2022</u> Avalon HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2018 2020</u> / <u>2021 2023</u> Camry HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2018 2020</u> / <u>2021 2023</u> Camry HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2022</u> Corolla HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2022</u> Corolla HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"

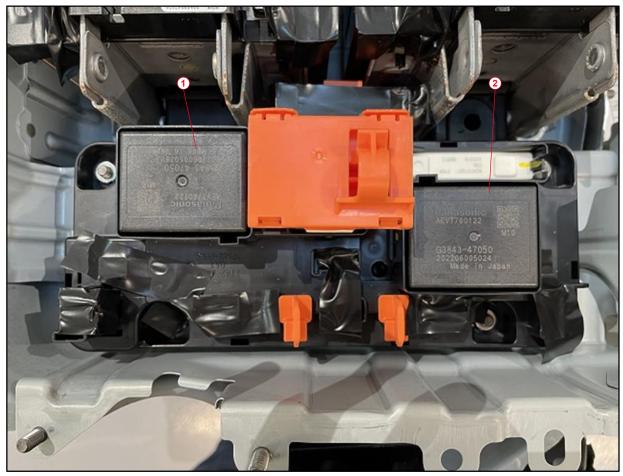
- <u>2023</u> Crown: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for A25A-FXS): Removal"
- <u>2023</u> Crown: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for T24A-FTS): Removal"
- <u>2020 2023</u> Highlander HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV°Relay Assembly: Removal"
- <u>2021</u> / <u>2022</u> / <u>2023</u> Mirai: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV°Relay Assembly: Removal"
- <u>2016 2018</u> / <u>2019 2020</u> / <u>2021 2022</u> Prius: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2016 2018</u> / <u>2019 2020</u> / <u>2021 2022</u> Prius: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2017 2019</u> / <u>2020</u> / <u>2021 2022</u> Prius Prime: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly: Removal"
- <u>2019 (11/2018 02/2019)</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2019 (02/2019 10/2019)</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2020 (10/2019 06/2020)</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2020 (06/2020 08/2020)</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2021</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"

- <u>2022</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2023</u> RAV4 HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Removal"
- <u>2020 (06/2020 08/2020)</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2021</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2022</u> RAV4 HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2023</u> RAV4 HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Removal"
- <u>2021</u> / <u>2022</u> RAV4 Prime: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly: Removal"
- <u>2023</u> Sequoia HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly: Removal"
- <u>2021 2023</u> Sienna HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly: Removal"
- <u>2022 2023</u> Tundra HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly: Removal"
- <u>2021 2022</u> / <u>2023</u> Venza HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly: Removal"

## **Repair Procedure (continued)**

4. Perform an inspection of the SMRB and SMRG internal relays.

Figure 1. Example of an HV Battery Junction Block (SMR)



| 1 | SMRB Relay |
|---|------------|
| 2 | SMRG Relay |

## **Repair Procedure (continued)**

A. Are the relays labeled Panasonic?

See Figure 2 for an example of a relay labeled Panasonic.

- YES Inspect the relay date code for the countermeasure date and go to step 5.
- NO Continue to substep B.

Figure 2. Example of a Panasonic Relay

| and the second s | Panasonic Relay Date Code: YYYYMM # # # # #                           | MONTH | CODE |
|--|---|-------|------|
| Contractorie   | The countermeasure date for the Panasonic relay is <b>July 2021</b> . | Jan.  | 01   |
|  |   | Feb   | 02   |
| 03643-47050  |   | Mar   | 03   |
| Mada Inv Par Collin  |   | Apr   | 04   |
|  |   | May   | 05   |
|  |   | Jun   | 06   |
|  |   | Jul   | 07   |
|  |   | Aug   | 08   |
|  |   | Sep   | 09   |
|  |   | Oct   | 10   |
|  |   | Nov   | 11   |
|  |   | Dec   | 12   |
|  |   | L     |      |

## **Repair Procedure (continued)**

B. Are the relays labeled Denso?

See Figure 3 for an example of a relay labeled Denso.

- YES Inspect the relay date code for the countermeasure date and continue to step 5.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

Figure 3. Example of a Denso Relay



Denso Relay Date Code: **MMYYDD** The countermeasure date for the Denso relay is **December 23, 2022**.

| MONTH | CODE |
|-------|------|
| Jan.  | 01   |
| Feb   | 02   |
| Mar   | 03   |
| Apr   | 04   |
| May   | 05   |
| Jun   | 06   |
| Jul   | 07   |
| Aug   | 08   |
| Sep   | 09   |
| Oct   | 10   |
| Nov   | 11   |
| Dec   | 12   |

| YEAR | CODE |
|------|------|
| 2018 | В    |
| 2019 | С    |
| 2020 | D    |
| 2021 | Е    |
| 2022 | F    |
| 2023 | G    |
|      |      |

- 5. Were the relays produced BEFORE the countermeasure date listed in step 4?
  - YES Continue to step 6.
  - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 6. Install the NEW HV battery junction block/traction battery device. Refer to TIS, applicable model and model year Repair Manual:
  - <u>2019 2020</u> Avalon HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Installation"
  - <u>2021 2022</u> Avalon HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Installation"
  - <u>2018 2023</u> Camry HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Installation"
  - <u>2018 2023</u> Camry HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Installation"
  - <u>2022</u> Corolla HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Installation"
  - <u>2022</u> Corolla HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Installation"
  - <u>2023</u> Crown: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for A25A-FXS): Installation"
  - <u>2023</u> Crown: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for T24A-FTS): Installation"
  - <u>2020 2023</u> Highlander HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV°Relay Assembly: Installation"
  - <u>2021 2023</u> Mirai: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV°Relay Assembly: Installation"

- <u>2016 2018</u> / <u>2019 2022</u> Prius: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Installation"
- <u>2016 2022</u> Prius: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Installation"
- <u>2017 2019</u> / <u>2020</u> / <u>2021 2022</u> Prius Prime: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly: Installation"
- <u>2019 2023</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Nickel Metal Hydride Battery): Installation"
- <u>2020 2023</u> RAV4 HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly (for Lithium-ion Battery): Installation"
- <u>2021 2022</u> RAV4 Prime: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly: Installation"
- <u>2023</u> Sequoia HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly: Installation"
- <u>2021 2023</u> Sienna HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly: Installation"
- <u>2022 2023</u> Tundra HV: *Engine/Hybrid System – Hybrid/Battery Control System –* "Hybrid / Battery Control: HV Relay Assembly: Installation"
- <u>2021 2023</u> Venza HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: HV Relay Assembly: Installation"
- 7. Clear ANY DTCs and test-drive the vehicle to confirm the condition is no longer present.