

Subject

Inability to fill fuel tank to listed capacity

Market

USA

Service Category

Engine/Hybrid System

Section

Fuel System

Applicability

2024 Toyota Grand Highlander / Hybrid

APPLICABLE VEHICLES

2024

Grand Highlander HV

2024

Grand Highlander

CONDITION

Some 2024 Grand Highlander / Grand Highlander Hybrid vehicles may have a concern of difficult to add more than 12 to 15 gallons of fuel from an empty condition. After refueling the gauge reads full.

RECOMMENDATIONS

If a vehicle is experiencing this condition, please do the following:

1. Clearly document how much fuel the customer can put into the tank, as well as the gauge readings.
2. Please create a TAS case and contact TAS for instruction prior to diagnosing or repairing of the vehicle. If it is a weekend or holiday, continue with diagnosis and repair. Please save all parts and/or details and contact TAS on the next available workday.

LINK REFERENCES

This Tech Tip does not contain any link references