



SIB 51 10 22

2023-12-06

GROANING NOISE IN THE LUGGAGE COMPARTMENT AREA

This Service Information Bulletin (Revision 1) replaces SI B51 10 22 **dated June 2022**.

What's New:

- Parts and Claim Information sections updated

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
I20	iX Sports Activity Vehicle	From SOP (Start of production Nov. 2021) until 05/22/2022

SITUATION

Groaning noise in the front parcel shelf of the luggage compartment area. The noise is mostly heard when the vehicle interior is cold.

CAUSE

The play of the retaining springs on the left and right of the front parcel shelf, is too large.

CORRECTION

Replace the front parcel shelf with part number **51 47 6 926 674, AI (revision index) 05 or higher**.

PROCEDURE

- Verify the customer's complaint.
- If the noise reproducible with the front parcel shelf installed, then the shelf will need to be replaced with part number **51 47 6 926 674**.



The AI (revision index) of the new part must be 05 or higher (circled).

- Once the new front parcel shelf is installed, verify the repair.

PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR. This will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
51 47 6 926 674	Parcel shelf, front	1

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	5147073700	Cubby covers/storage compartments in luggage compartment Loose
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
51 47 148	Removing and installing/replacing rear parcel shelf (Main)	As applicable
Or:		
51 47 684	Removing and installing/replacing rear parcel shelf (Plus)	As applicable
And, as necessary:		
51 00 001*	Localizing body complaint(s) (See below)	Work time (WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 47 684 instead of 51 47 148.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

