



Technical Service Bulletin

93 PSS: Q8 e-tron - Release AC connector option not shown in MMI

93 23 35 2072399/1 December 15, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8 e-tron quattro, and SQ8 Sportback e-tron	2024	All	Not Applicable

Condition

Customer states:

The option to automatically Un-lock the charge cable at the end of an AC charging procedure is missing in the MMI.

Workshop findings:

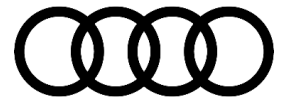
- No relevant DTCs are stored.
- The option to automatically unlock the charging cable at the end of an AC charging procedure is not show in the MMI (Figures 1-2).



Figure 1. Current Menu options.



Figure 2. Desired Menu options.



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Technical Background

This bulletin will be updated when more information is available. A solution is currently under development.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072399**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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