



Technical Service Bulletin

48 Steering system cannot be "started"

48 23 58 2072303/1 December 13, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A6 allroad, S6, RS 6, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2023 – 2024	All	Not Applicable

Condition

Customer states:

No Customer complaint is noted; it is found during diagnostic work.

Workshop findings:

The newly installed steering system cannot be "started".

Technical Background

Not applicable.

Production Solution

Gradual introduction in production.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the J500 (address word 0044) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A6, A7, A8, Q5, Q7, Q8	4N0909144H	0511	4N0909144H	0512	44A040



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4835		
Damage Code:	0040		
Diagnostic Time:	Software Update (Includes checking for DTCs)	0150 0000	Time stated on the diagnostic protocol (Max 40 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2072303/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072303**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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