

<b>REFERENCE:</b>	<b>TSB:</b> 23-107-23 <b>GROUP:</b> 23 - Body	<b>Date:</b>	October 27, 2023	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2023 (MV) Jeep Compass</b> This bulletin applies to vehicles built on or after August 30, 2023 (MDH 0830XX) and on and before September 13, 2023 (MDH 0913XX).			<b>MARKET APPLICABILITY:</b>	
				<input type="checkbox"/> NA	<input type="checkbox"/> CH
				<input checked="" type="checkbox"/> EE	<input checked="" type="checkbox"/> IAP
				<input type="checkbox"/> SA	<input checked="" type="checkbox"/> MEA
<b>CUSTOMER SYMPTOM:</b>	<b>Customer may experience one or more of the following:</b>				
	<ul style="list-style-type: none"> <li>Nameplate badge on front doors (left and right) not properly affixed.</li> <li>Possible detachment.</li> </ul>				
<b>CAUSE:</b>	Not properly applied at plant				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-297, date of issue October 27, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

#### REPAIR SUMMARY:

This bulletin involves inspecting the nameplate badges (left and right) for proper adherence and replacing the badge(s), if necessary.

#### CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-03-08-9E	Nameplate Badge Adherence Conformity (Both Sides) - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
23-03-08-9X	Nameplate Badge (Both Sides) - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.6 Hrs.
23-03-08-9Z	Nameplate Badge (One Side) - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

#### SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
Trim Tool	C-4755	Essential Tool

**SPARE PARTS:**

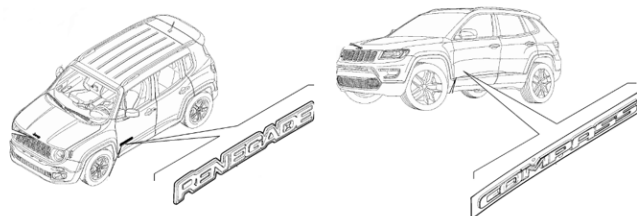
**NOTE: Using the VIN number of the vehicle involved, check the part number of the nameplate badge to be ordered in the spare parts catalogue.**

+Qty	Part No.	Description	Notes
1 (AR)	50152892	Left door badge	MHEV, ICE with LL1, LL2, LL4 without 0UM, 0UN,3GA
1 (AR)	50152893	Right door badge	MHEV, ICE with LL1, LL2, LL4 without 0UM, 0UN,3GA
1 (AR)	50152895	Left door badge	MHEV, ICE with 0UM on MHEV, ICE, LL5 and on all with 988
1 (AR)	50152894	Right door badge	MHEV, ICE with 0UM on MHEV, ICE, LL5 and on all with 988
1 (AR)	52170823	Left door badge	PHEV with LL2, LL4 without 0UM,0UN, 3GA
1 (AR)	52170826	Right door badge	PHEV with LL2, LL4 without 0UM,0UN, 3GA
1 (AR)	52170824	Left door badge	PHEV LL4, LL5, LL6 with 48K,0UM, SUM without 9ZV
1 (AR)	52170827	Right door badge	PHEV LL4, LL5, LL6 with 48K,0UM, SUM without 9ZV

**DIAGNOSIS:**

1. Check the adhesion of both of the left and the right side nameplate badges. Are the nameplate badges loose?
  - NO>>> This bulletin has been completed. Use Inspect LOP (23-03-08-9E) to close this active RSU.
  - YES>>> Proceed to [Step 1](#) of the Repair Procedure.

**NOTE:** Perform the check on both sides of the vehicle [Fig. 1](#) .



**Fig. 1**  
Left Side Badge Locations

**NOTE:** If the nameplate badge partially or completely detaches, the badge is NON compliant [Fig. 2](#).



**Fig. 2**  
Nameplate Badge Adherence Check

2. If both nameplate badges (left and right) do not detach partially or completely, the badge is compliant. Return the vehicle back to the customer.

**REPAIR PROCEDURE:**

1. Apply a length of masking tape on the body, parallel to the top edge of the nameplate to use as a guide, if necessary.

**NOTE: If temperature is below 21°C (70°F) warm emblem with a heat lamp or gun. Do not exceed 52°C (120°F) when heating emblem.**

**CAUTION! Do not exceed 52° C (120° F) when heating nameplates, decals or body panels. Failure to follow this caution may result in damage to the nameplates, decals or the vehicle paint finish.**

2. Using Special Tool C-4755 or equivalent, carefully remove the nameplate badge from the body panel, as necessary.
3. Clean adhesive residue from body with MOPAR® Super Kleen solvent or equivalent.

**NOTE: Exterior nameplates are attached to body panels with adhesive tape.**

4. Wipe the attachment areas with a clean, lint-free cloth, moistened with a 50% solution of water and alcohol and then wipe dry the areas immediately with a dry, lint-free cloth.

**NOTE: If ambient temperatures are below 21° C (70° F), warm the name plate or decal and body panel with a heat lamp or gun to assure proper adhesion.**

5. Remove the protective covering from the back of the new nameplate badge and position the nameplate badge onto the body using the previously installed guide tape.

**NOTE: To ensure proper name plate or decal adhesion, apply consistent and uniform pressure of approximately 40 psi over the entire surface of each name plate or decal.**

6. Install the new nameplate badge onto the body.
7. Repeat for opposite side, if necessary.

**POLICY:**

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.