STELL PARTS & S			hnical Service Bulle ght Engine Insulato	` ,	
REFERENCE:	TSB: 09-020-23 GROUP: 09 - Engine	Date:	October 12, 2023	REVISION:	_
VEHICLES AFFECTED:	2022 - 2024 (B1) Jeep Renegade 2022 - 2024 (M1) Jeep Compass 2022 - 2024 (H1) Jeep Commander			MARKET AF	PPLICABILITY:
CUSTOMER SYMPTOM:	Customers may experience the following: • Metallic clicking noises when when moving		e forward and reverse		
CAUSE:	Right insulator is prematurely fatigued			<u> </u>	

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-283, date of issue October 12, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and if needed replacing the right engine insulator.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-40-20-90	Engine Insulator - Inspect For Noise (2 - Skilled)	1 - Engine Repair and Performance	0.1 Hrs.
09-40-20-91	Engine Insulator - Inspect For Noise and Replace (2 - Skilled)	1 - Engine Repair and Performance	0.9 Hrs.
Failure Code	ZZ	Service Action	

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SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7095417 - SA 68670472AA - MOPAR	Right insulator	(H1, M1 and B1 With DF7-6- SPD AISIN F21-250 GEN 3)
1 (AR)	7095418 - SA 68670464AA - MOPAR	Right insulator	(only B1 with DFH-9-SPD 948TE FWD/AWD)

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Inspection Procedure.

INSPECT:

- 1. Place the vehicle in a parking space with the front and rear clear.
- 2. Put the gear in drive, wait five seconds and advance from 0.5 meters (1.64 feet) to 1 meter (3.2 feet) and brake.
- 3. Put the gearbox in reverse, wait five seconds and return 0.5 meters (1.64 feet) to 1 meter (3.2 feet) and stop.
- 4. Repeat this process two times.
- 5. If in the process of shifting gears, going forward and backwards, did you hear noise in the right insulator?
- YES>>>Proceed to Step 1 of the Repair Procedure.
- NO>>>This bulletin is complete. Use Inspect LOP (09-40-20-90) to close this active RSU.

REPAIR PROCEDURE:

1. Replace the right engine insulator. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: 09 - Engine, 1.3L I4, Turbo / Engine Mounting / Insulator, Engine Mount, Right / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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