

REFERENCE:	TSB: 08-212-23 REV. A GROUP: 08 - Electrical	Date:	October 7, 2023	REVISION:	08-212-23
VEHICLES AFFECTED:	2022 (DT) Ram 1500 Pickup 2022 (DJ) RAM 2500 Pickup 2022 (D2) RAM 3500 Pickup 2022 (DD) RAM 3500 Cab Chassis 2022 (DF) RAM 3500 10K Lb. Cab Chassis 2022 (DP) RAM 4500/5500 Cab Chassis This bulletin applies to vehicles equipped either: <ul style="list-style-type: none"> • Uconnect 5 NAV W 8.4" Display (Sales Codes UBL and UEL) and Surround View Camera (Sales Code XAK). • Uconnect 5 NAV W 12.0" Display (Sales Codes UBQ and UEQ) and Surround View Camera (Sales Code XAK). 			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: <ul style="list-style-type: none"> • Missing Side Camera and Trailer View SoftKeys. • Ambient Light Setting inoperable. • Radio reset (Rearview camera functions normally). • Voice Recognition (VR) inoperable. • Audio sources inoperable. • Wireless CarPlay® inoperable. • Setting preferences not saved on correct profile. • Audio loss. 				
CAUSE:	Various software issues due to the current software version of the radio.				

REPAIR SUMMARY:

This bulletin supersedes Technical Service Bulletin (TSB) 08-212-23, date of issue September 01, 2023, which should be removed from your files. This is a complete revision and no asterisks have been used to highlight revisions.

DISCUSSION:

The FOTA campaign for this software update has been stopped until further notice.

POLICY:

Information Only

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