STELLANTIS PARTS & SERVICES			Technical Service Bulletin (TSB) Windshield Wiper Rattle Noise			
REFERENCE:	TSB : 23-105-23 GROUP : 23 - Body	Date:	October 7, 2023	REVISION:	_	
VEHICLES AFFECTED:	2022 - 2024 (B1) Jeep Renegade This bulletin applies to vehicles built on or after July 10, 2022 (MDH 0710XX) and on or before September 11, 2023 (MDH 0911XX).		MARKET AF	PPLICABILITY: CH IAP MEA		
CUSTOMER SYMPTOM:	Customers may experience the following: Rattle noise when the windshield wipers an					
CAUSE:	Defective wipers.					

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-282 date of issue October 07, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and, if necessary, replacing one or both the front wiper arms and wiper blades.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-43-35-96	Arms, Front Wiper - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
23-43-35-97	Arms, Front Wiper - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7095505 - SA 68671760AA - Mopar	Arm, Front Wiper, Left	
1 (AR)	7095506 - SA 68671759AA - Mopar	Arm, Front Wiper, Right	
1 (AR)	7095507 - SA 68671761AA - Mopar	Blades, Front Wiper, Both	

23-105-23 -2-

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

- 1. Activate the windshield wipers and listen for a rattling noise.
- 2. Is a rattle noise heard?
 - YES>>> Proceed to Step 3.
 - NO>>> This bulletin has been completed. Use inspect LOP (23-43-35-96) to close the active RSU.
- 3. Replace both front wiper arms and wiper blades. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 08 Electrical / 8R Wipers/Washers / Arm, Front Wiper / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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