



STAR ONLINE PUBLICATION



Case Number: S238A000050

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Symptom/Vehicle Issue: 4.5 Inch Premium Bar Speaker Static, Rattles, Buzzing.

Customer Complaint/Technician Observation: Customer will experience a rattle, buzzing, or static from the premium sound bar.

Discussion:

Check to ensure proper torque of sound bar fasteners, which should be (9 Nm). Do NOT replace the soundbar for this issue.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.