



STAR ONLINE PUBLICATION



Case Number: S2308000123

Release Date:

Symptom/Vehicle Issue: No crank/No start with no DTC's

Customer Complaint/Technician Observation: The customer may experience a No crank/No start. Upon investigation the technician will not see any related DTC's to the vehicles no start.

Discussion: Locate the XY241A inline connector, located behind driver's seat. Inspect the wire loom cap for damage or mis-installation. If there is damage present, open the loom cap and inspect all wires for damage. If damage is found, repair as necessary.

Repair Procedure: Perform wire repairs as necessary, depending on the damage observed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

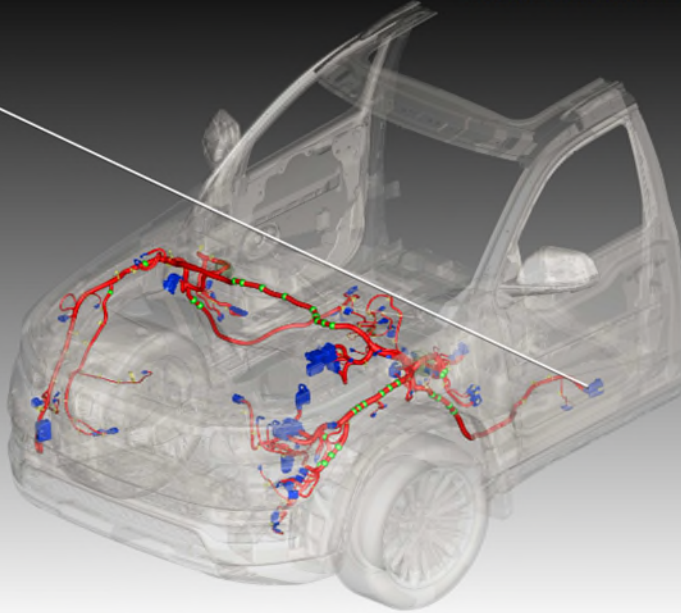


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CONNECTION:
XY241A

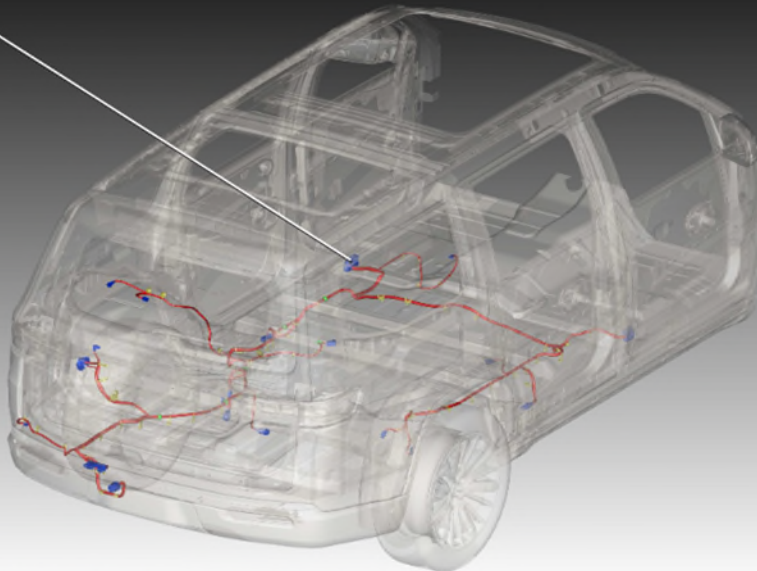
GRAND WAGONEER (WS)



NOTE: This Harness Assembly is a **COMPOSITE** depicting all available options. Some connectors may not be present on vehicle.

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